



NYK LINE

Vessel Schedules Application

User Guide

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<http://www.nykline.com/>



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Purpose of the Guide

NYK's Internet **VESSEL SCHEDULES APPLICATION** provides dynamic point-to-point schedules and routings for scheduling a shipment. There are many advantages and features offered to our customers by the **VESSEL SCHEDULES APPLICATION**, including:

- Select point-to-point schedules and routings to schedule a shipment
- Select the city of origin and destination to view and select available schedules
- Select departure date to view and select available schedules
- Filter available schedules by Service Line
- View pertinent schedule information: service line, departure date and arrival date, vessel/voyage and transit time.
- Initiate a booking from this application
- Search for Schedules by a Port name.
- Search for Schedules by a Vessel name.

Browser Settings

The **VESSEL SCHEDULES APPLICATION** supports the Internet Explorer 6.0 and above:

For viewing the **VESSEL SCHEDULES APPLICATION**, the recommended text size should be Medium Size.

To change this setting:

1. Go to your browser tool bar.
2. Choose the "View" pull-down, and select "Text Size"
3. In the "Text Size" list select "Medium"



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Vessel Schedules Application Procedures

The following procedures are outlined for obtaining schedules information from the **VESSEL SCHEDULES APPLICATION**:

- Access the **VESSEL SCHEDULES APPLICATION**
- Route Search
- Vessel Schedule Search
- Vessel Schedule Security Page
- Vessel Schedule Summary
- Vessel Schedule Details
- Vessel Request
- Using Help
- Vessel Search
- Port Search



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Global Home Page

This is the first page the user sees when they enter the NYK Line Internet address. It is accessible from the Extranet (secured customer access to NYK Line networks) or the Internet (unsecured public access). Any user who knows this Internet address (www.nykline.com) can access this page.

The *Global Home* page provides links to NYK group information and customer services, as well as NYK press releases. Some links presented on the home page point to public (unsecured) or customer (secured) pages. Any user can view unsecured pages. Links to e-commerce applications require a previously assigned customer log on and password in order to view the pages used for that application.

System's Log On

logOn
user ID
password
ENTER REGISTER
FORGOT YOUR PASSWORD?

eCommerceApplications

B/L PROCESSING BOOKING CUSTOMIZED REPORTS RATE INQUIRY SHIPMENT ALERTS SHIPMENT INFORMATION SHIPPING INSTRUCTIONS

containerTracking
Enter [here](#) one or more B/L, Booking and/or Container numbers, separated by a space or comma, then click the TRACK button below.
TRACK HELP
ENGLISH 简体 한국어

vesselSchedules
from city
to city
VIEW ADVANCED HELP
ROUTE VESSEL PORT

shortCuts
SERVICE NETWORK
OFFICE NETWORK
FLEET LIST
COUNTRY INFO
NYK EDI
PRESS RELEASES
WHAT'S NEW
E-COMMERCE PACK

EU Regulation 1875/2006
End of Grace Period

As a valued customer, we hope you will consider registering on-line with NYK and begin to take advantage of the many functions available on our website.

OVERVIEW: English | Español | 日本語 | 简体 | 한국어

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Image 01 – NYK Global Home Page

1. To access the secure part of **VESSEL SCHEDULES APPLICATION**, customers must enter their 'User ID' and 'Password', then click the **ENTER** button on the main Global Home page.

Note: Clicking on protected features of **VESSEL SCHEDULES APPLICATION** before completing the Log On process will display the following log on screen:

Image 02 – User Log On

2. Customers are required to undergo a successful log on to bypass the User Log On page and to begin using any secure features of the **VESSEL SCHEDULES APPLICATION**.

3. Customers that don't have a User ID and Password assigned to them at the time of Log On may register by clicking on the **REGISTER** button on the main *Global Home* page. After completing the new user registration process customers will receive an e-mail notifying them of their new User ID and Password. The password issued is a temporary password. At the initial successful logon to the application as a new user, the customer is presented with the "*Change Password*" screen to update the temporary password to that of a permanent customer made up password.

Note: User names are not case sensitive (the system ignores upper or lower case characters when checking authorization). However, passwords are case sensitive (upper and lower case characters are used in checking authorization). Password must be entered exactly as it appears on the new user e-mail confirmation or exactly the way the customer set it up during the "Change Password" process.

The screenshot shows the 'changePassword' page of the NYK LINE web application. The header includes the NYK LINE logo, navigation links (HOME, GLOBAL NYK, LINER, LOGISTICS, RORO, TERMINAL, EDI, VENDOR, HELP), a search bar, and the NYK GROUP logo. The page title is 'changePassword'. Below the title, a message states: 'Please create a new password using 6-12 alphanumeric characters then click 'Save'. Be sure to include at least one letter and one number. Do not use symbols.' A central form contains three input fields: 'temporary password', 'new password', and 'confirm password', each with a masked password display (dots). Below the fields are 'SAVE' and 'CANCEL' buttons. The footer contains copyright information, links to terms and conditions, and the slogan 'Bringing value to life.'.

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HOME | GLOBAL NYK | LINER | LOGISTICS | RORO | TERMINAL | EDI | VENDOR | HELP

enter search... **SEARCH**

APPLICATIONS

changePassword

Please create a new password using 6-12 alphanumeric characters then click 'Save'. Be sure to include at least one letter and one number. Do not use symbols.

temporary password
new password
confirm password

SAVE **CANCEL**

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Image 03 – Change Your Password

4. Upon successful Log On to the system via the main *Global Home* page, the following screen is displayed. The system displays the *Vessel Schedules* interface on *Global Home* page that serves as the main page in the **VESSEL SCHEDULES APPLICATION**.

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HOME | GLOBAL NYK | LINER | LOGISTICS | RORO | TERMINAL | EDI | VENDOR | HELP

enter search... **SEARCH**

myNYK
Welcome Our Customer!

SHIPMENT STATUS

Planned	2
Active	4
Delivered	3

INTERNET B/L

Ready for Proof	0
Ready for Print	1
Printed by NYK	0
Printed by User	0

INTERNET BOOKING

Requested	6
Confirmed	0
Cancelled	0

INTERNET RATE INQUIRY

New	0
Retrieved	0
Quoted	0

INTERNET SI

Total # of SI Submitted	0
-------------------------	---

SHIPMENT ALERTS

Event Notification	-
Exception Reports	-

MY PROFILE **LOG OFF**

eCommerceApplications

B/L PROCESSING BOOKING CUSTOMIZED REPORTS RATE INQUIRY SHIPMENT ALERTS SHIPMENT INFORMATION SHIPPING INSTRUCTIONS

containerTracking

Enter [here](#) one or more B/L, Booking and/or Container numbers, separated by a space or comma, then click the TRACK button below.

TRACK **HELP**

ENGLISH 简体 한국어

vesselSchedules

from city

to city

VIEW **ADVANCED** **HELP**

ROUTE VESSEL PORT

shortCuts

SERVICE NETWORK

OFFICE NETWORK

FLEET LIST

COUNTRY INFO

NYK EDI

PRESS RELEASES

WHAT'S NEW

E-COMMERCE PACK

As a valued customer, we hope you will consider registering on-line with NYK and begin to take advantage of the many functions available on our website.

OVERVIEW: English | Español | 日本語 | 简体 | 한국어

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Image 04 – Global Home Page upon Successful Log On

Vessel Schedules Application

The **VESSEL SCHEDULES APPLICATION** is considered *public* and is available to any customer without needing to log on. To access the secure part of **VESSEL SCHEDULES APPLICATION** you may need to log on using pre-assigned 'User ID' and 'Password'. This application allows the customer to access dynamic point-to-point schedules and routings for scheduling a shipment for all NYK Liner services between Asia, Europe, the Middle East, Indian Sub Continent, Latin America, North America, and Oceania (Australia and New Zealand).

Route Search

A *Vessel Schedule Search* is conducted through a *Schedule Search* page.

Schedule Search

A Vessel Schedule Search can be initiated in following ways:

- *Vessel Schedule Search* can be initiated from *Global Home* page by entering the desired **FROM CITY** and **TO CITY** and clicking on the **VIEW** button on the **ROUTE** tab of the *Vessel Schedules* interface. You may select the desired **FROM CITY** and **TO CITY** from the suggested possible location matches in a drop-down box below the textbox as you type in the **FROM CITY** and **TO CITY** fields.

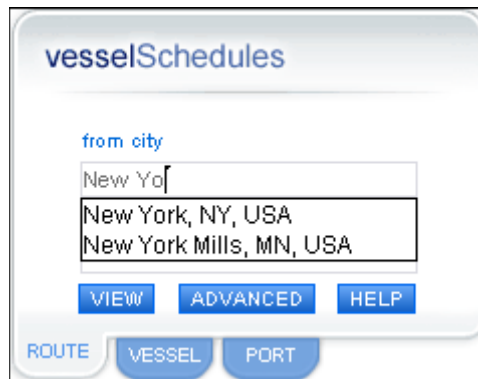
The screenshot shows the 'vesselSchedules' application window. It has a 'from city' label above a text input field containing 'New Yo'. A drop-down menu is open below the input field, showing two suggestions: 'New York, NY, USA' and 'New York Mills, MN, USA'. Below the input field are three buttons: 'VIEW', 'ADVANCED', and 'HELP'. At the bottom of the window are three tabs: 'ROUTE' (which is selected), 'VESSEL', and 'PORT'.

Image 05 – 'From City' field with Location Suggestions Drop-down

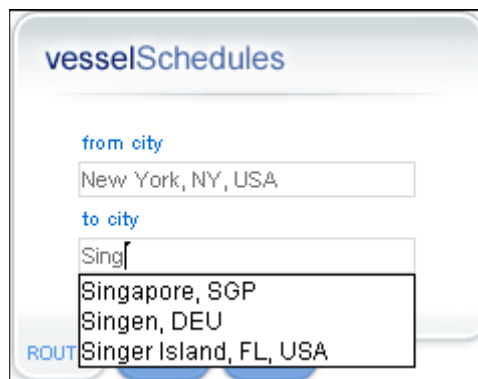
The screenshot shows the 'vesselSchedules' application window. It has a 'from city' label above a text input field containing 'New York, NY, USA'. Below it is a 'to city' label above a text input field containing 'Sing'. A drop-down menu is open below the 'to city' input field, showing three suggestions: 'Singapore, SGP', 'Singen, DEU', and 'Singer Island, FL, USA'. Below the input fields are three buttons: 'VIEW', 'ADVANCED', and 'HELP'. At the bottom of the window are three tabs: 'ROUTE' (which is selected), 'VESSEL', and 'PORT'.

Image 06 – 'To City' field with Location Suggestions Drop-down

If you choose to ignore the list of matching locations and enter the text to execute the search you will be navigated to the *Schedule Search* page with the matching values in the list boxes in the center of the *Schedule Search* page as shown below.

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HOME | GLOBAL NYK | LINER | LOGISTICS | RORO | TERMINAL | EDI | VENDOR | HELP

enter search... **SEARCH**

APPLICATIONS ?

scheduleSearch

For a list of cities, enter a minimum of 1 character in both the 'From City' and 'To City'. You may also wish to change additional criteria options as displayed on this page prior to clicking the 'View Schedules' button. The option 'NYK Default' will select the NYK route for the specified city as determined by our standard service offerings. For helpful schedule search hints, please click [here](#).

* Required field

* From City: Singapore, SGP
* To City: New York

☐ CY ☐ Door ☒ NYK Default

From the list provided, select a 'From City' and 'To City', then click 'View Schedules'.

Singapore, SGP

New York, NY, USA
New York Mills, MN, USA

* From Date: July 28 2011
* Weeks: 3
To Date: August 18, 2011

* Sort Schedules By:
☒ Departure Date
☐ Arrival Date

If you do not find the city you searched for, please contact your NYK representative for complete information on shipping schedules.

VIEW SCHEDULES

Image 07 – Vessel Schedule Search: With Location Lists

- *Vessel Schedule Search* can also be initiated from the *Schedule Search* page. You will be navigated to the *Schedule Search* by clicking on the **ADVANCED** button on the **ROUTE** tab without entering search values in the **FROM CITY** and **TO CITY** fields.

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HOME | GLOBAL NYK | LINER | LOGISTICS | RORO | TERMINAL | EDI | VENDOR | HELP

enter search... **SEARCH**

scheduleSearch **APPLICATIONS** **?**

For a list of cities, enter a minimum of 1 character in both the 'From City' and 'To City'. You may also wish to change additional criteria options as displayed on this page prior to clicking the 'View Schedules' button. The option 'NYK Default' will select the NYK route for the specified city as determined by our standard service offerings. For helpful schedule search hints, please click [here](#).

*** Required field**

*** From City** *** To City**

☐ CY ☐ Door ☒ NYK Default ☐ CY ☐ Door ☒ NYK Default

*** From Date** *** Weeks** **To Date**

*** Sort Schedules By**

☒ Departure Date ☐ Arrival Date

If you do not find the city you searched for, please contact your NYK representative for complete information on shipping schedules.

VIEW SCHEDULES

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Image 08 – Vessel Schedules Search

If you click on the **VIEW** button on the **ROUTE** tab from the *Global Home Page*, without entering the **FROM CITY** and **TO CITY** fields the *Schedule Search* page would be displayed with an error message:

“Please enter a valid value for ‘From City’ and ‘To City’.

The screenshot shows the NYK Line website's 'scheduleSearch' page. At the top, there is a navigation bar with links: HOME, GLOBAL NYK, LINER, LOGISTICS, RORO, TERMINAL, EDI, VENDOR, HELP. A search bar is also present. The main heading is 'scheduleSearch'. Below it, a message states: 'For a list of cities, enter a minimum of 1 character in both the 'From City' and 'To City'. You may also wish to change additional criteria options as displayed on this page prior to clicking the "View Schedules" button. The option 'NYK Default' will select the NYK route for the specified city as determined by our standard service offerings. For helpful schedule search hints, please click [here](#).' Below this, a red error message with an exclamation mark icon says: 'Please enter a valid value for 'From City' and 'To City'.' The form includes fields for 'From City' and 'To City', each with radio buttons for 'CY', 'Door', and 'NYK Default'. There are also fields for 'From Date' (with a calendar icon), 'Weeks' (a dropdown menu), and 'To Date'. A 'Sort Schedules By' section has radio buttons for 'Departure Date' and 'Arrival Date'. A 'VIEW SCHEDULES' button is at the bottom. A footer contains copyright information and the tagline 'Bringing value to life.'

Image 09 – Vessel Schedules Search: Error Message

The following are the steps outlined for conducting a *Vessel Schedule Search* from *Schedule Search* page.

1. Enter the city name in the **FROM CITY** field. Select the radio button for **CY** or **DOOR** origin.
2. Enter the city name in the **TO CITY** field. Select the radio button for **CY** or **DOOR** delivery.

Note: If you choose to ignore the list of matching locations and enter the locations in the **FROM CITY** and **TO CITY** field and click on **VIEW** button, list boxes with matching values will be displayed in the center of the *Schedule Search* page as shown in Image .

3. The **FROM DATE** field would be pre-populated with the current date by default. You may change the **FROM DATE** by clicking on the calendar icon and selecting a date from the interactive calendar. You may also enter the date manually by selecting the month, day and year from the dropdown list.
4. Select the number of weeks for which the *Vessel Schedules Search* should be executed.
5. Under the **SORT SCHEDULES BY** heading, you may choose to sort schedules by either Departure Date or Arrival Date by clicking the corresponding radio button.
6. Click the **VIEW SCHEDULES** button, the *Vessel Schedule Summary* page will be displayed with the search results for the entered search criteria.

The table below summarizes the fields, buttons and icons displayed in the *Vessel Schedule Search* page.

Schedule Search	
Field/Button/Icon	Description
From City	<p>The name of the origin city. Enter minimum of one character in the FROM CITY field, the system displays a list of possible location matches in a drop-down box below the textbox as you type in the FROM CITY field. Clicking on a desired location in the drop-down list will close the drop-down list and populate the FROM CITY field with the selected location name from the drop-down.</p> <p>If there are more than ten possible location matches found for the characters you have entered, the drop-down list will display a vertical scroll bar for navigating up or down the list of matches found. You may navigate up or down within the drop-down list of locations using the up and/or down arrow keys. You may use [Backspace] key to remove text or to type additional text in the FROM CITY field.</p>
To City	<p>The name of the destination city. Enter minimum of one character in the TO CITY field, the system displays a list of possible location matches in a drop-down box below the textbox as you type in the TO CITY field. Clicking on a desired location in the drop-down list will close the drop-down list and populate the TO CITY field with the selected location name from the drop-down.</p> <p>If there are more than ten possible location matches found for the characters you have entered, the drop-down list will display a vertical scroll bar for navigating up or down the list of matches found. You may navigate up or down within the drop-down list of locations using the up and/or down arrow keys. You may use [Backspace] key to remove text or to type additional text in the TO CITY field.</p>
From Date	The FROM DATE field would be pre-populated with the current date by default.
Calendar Icon	The Calendar Icon is a selectable icon; when selected it will bring up an interactive calendar. Month, year, and day of the month maybe chosen from the displayed calendar. The calendar will close once all of the selections are made.
Weeks	The number of weeks for which the <i>Vessel Schedules Search</i> should be executed. The default value will be 3 weeks from the current system date. A search may be executed for minimum of one week from the FROM DATE or for a maximum of four weeks from the FROM DATE .
To Date	TO DATE will be three weeks from the FROM DATE . The default value will be three weeks from the current system date.
Sort Schedules By	Schedules could be sorted by 'Departure Date' or 'Arrival Date'. If the 'Departure Date' is selected then schedule search results will be sorted by 'Departure at POL' in ascending order. If 'Arrival Date' is selected then the results should sort by 'Arrival at POD' in ascending order.
View Schedules Button	Clicking on the VIEW SCHEDULES button will navigate to the <i>Vessel Schedule Summary</i> page with the search results for the requested search criteria.
Required icon (*)	The Required Icon is a non-selectable icon used to indicate any field that is essential for the processing of a <i>Vessel Schedule Search</i> request. Required fields are validated when VIEW SCHEDULES button is selected from the <i>Vessel Schedule Search</i> page, and an error message will indicate anything missing from the required fields.
Help Icon	Clicking on the Help icon displays <i>Vessel Schedule Help</i> pages in a new window.
Helpful Search Hints Link	Clicking on the 'here' link in the introductory text displays the Helpful Search Hints section of the <i>Vessel Schedule Help</i> page in a new window. This section provides details regarding usage of Partial search or Wildcard search with examples. Partial search and Wildcard search is useful when you are unsure of a city's exact spelling.



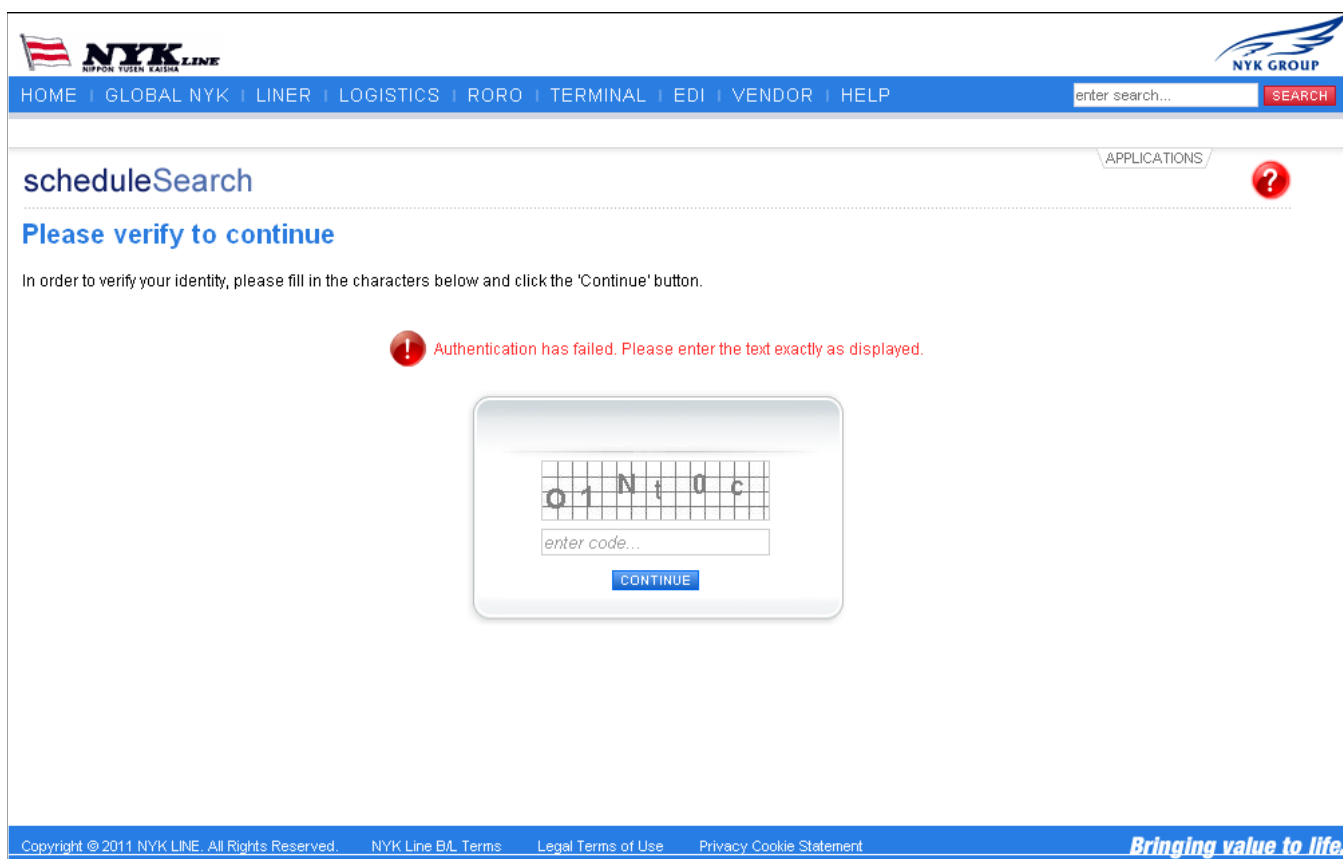
Vessel Schedule Search Security Page

A *Vessel Schedule Search Security* page will be displayed at certain occasion of peak periods as shown below. *Vessel Schedule Search Security* page is to validate the authenticity of the requestor during the peak periods. The following screen displays the *Vessel Schedule Search Security* page, the security text code consists of random characters and numbers, both uppercase and lowercase mixed.

The screenshot shows the NYK LINE website's security verification page. At the top, there is a blue header with the NYK LINE logo and navigation links: HOME, GLOBAL NYK, LINER, LOGISTICS, RORO, TERMINAL, EDI, VENDOR, and HELP. A search bar is also present. Below the header, the page title is 'scheduleSearch'. The main content area has a heading 'Please verify to continue' and a subtext: 'In order to verify your identity, please fill in the characters below and click the 'Continue' button.' A central box displays a security code 's o o 7 i o' in a grid, with a 'CONTINUE' button below it. The footer contains copyright information: 'Copyright © 2011 NYK LINE. All Rights Reserved. NYK Line B/L Terms Legal Terms of Use Privacy Cookie Statement' and the slogan 'Bringing value to life.'

Image 10 – Vessel Schedule Search Security

- Enter the security text code as shown in the screen, and click on the **CONTINUE** button.
- If the user entered code does not match with the system generated security text code, an error message “**Authentication has failed. Please enter the text exactly as displayed**” would be displayed with a newly generated security text code.



The screenshot shows the NYK LINE website's scheduleSearch page. At the top, there is a navigation bar with links: HOME, GLOBAL NYK, LINER, LOGISTICS, RORO, TERMINAL, EDI, VENDOR, and HELP. A search bar is also present with the text "enter search..." and a "SEARCH" button. The main heading is "scheduleSearch" with a subheading "Please verify to continue". Below this, a message states: "In order to verify your identity, please fill in the characters below and click the 'Continue' button." A red error message with an exclamation mark icon reads: "Authentication has failed. Please enter the text exactly as displayed." Below the error message is a security code display area showing the code "01N10c" in a grid. Below the grid is a text input field with the placeholder "enter code..." and a "CONTINUE" button. The footer contains copyright information: "Copyright © 2011 NYK LINE. All Rights Reserved. NYK Line B/L Terms Legal Terms of Use Privacy Cookie Statement" and the slogan "Bringing value to life."

Image 11 – Schedule Search Security: Error message on Authentication Failure

- Enter the new security text code as show in the screen and click on the **CONTINUE** button. The system verifies the entered text with the security text code.
- Once the verification is confirmed, you will be navigated to the *Vessel Schedule Summary* page with the results of for the entered search criteria.

Note: Security text characters are not case sensitive.

Vessel Schedule Summary

A successful *Vessel Schedule Search* results in the display of *Vessel Schedule Summary* page with available schedules. The *Vessel Schedule Summary* page is a non-editable summary of available schedules based on the selected search criteria. This page always displays the current and future schedules.

scheduleSummary

Tokyo to New York Schedule Summary Note: Schedules are guidelines only.

Select Service: All Services

Service	Facility	Depart Cut Off	Cut Off at POL	Departure at POL	Vessel/Voyage	POD	Arrival at POD	Cargo Available	Arrive Facility	Estimated Transit Time		
JCX	JUL-29 Tokyo	JUL-29 Tokyo	AUG-01	CSAV LA LIGUA/002	Los Angeles	AUG-11	AUG-20	Jersey City	18d			BOOK IT
JCX	AUG-05 Tokyo	AUG-05 Tokyo	AUG-06	THURINGIA EXPRESS/002	Los Angeles	AUG-17	AUG-26	Jersey City	19d			BOOK IT
PAX	AUG-03 Tokyo	AUG-03 Tokyo	AUG-07	Paris Express/046	New York	AUG-30	AUG-31	New York	23d			BOOK IT
PAX	AUG-10 Tokyo	AUG-10 Tokyo	AUG-11	Ludwigshafen Express/014	New York	SEP-06	SEP-07	New York	26d			BOOK IT
JCX	AUG-12 Tokyo	AUG-12 Tokyo	AUG-13	RIO CARDIFF/003	Los Angeles	AUG-24	SEP-02	Jersey City	19d			BOOK IT
PAX	AUG-17 Tokyo	AUG-17 Tokyo	AUG-18	Hoechst Express/011	New York	SEP-16	SEP-18	New York	29d			BOOK IT

[BACK TO SEARCH](#)

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Image 12 – Vessel Schedules Summary: Single Service

- You may filter a specific service from among those displayed by selecting a service from the **SELECT SERVICE** drop-down. The *Vessel Schedule Summary* page refreshes and displays search results for the selected service only.
- Each individual schedule reflects the details for a specific service line, leg, Vessel/Voyage information. Additionally, you may review Cut-Off and Cargo Availability dates for the Port of Load (POL) and Port of Discharge (POD), respectively.
- You may review additional details in regards to a particular schedule by clicking on the detail icon.
- Additionally, by placing the cursor the text highlighted in blue, the system displays further information regarding the Service, Depart Facility, Port of Load (POL), Port of Discharge (POD) and Arrive Facility in a pop-up balloon.
- You may also initiate a booking from the *Vessel Schedule Summary* page by clicking on the **BOOK IT** button. You will be navigated to the *Vessel Request* page. From the *Vessel Request* page you can create a *Booking Request*. Only users who have access privileges to create *Booking Requests* would be able to use this feature.




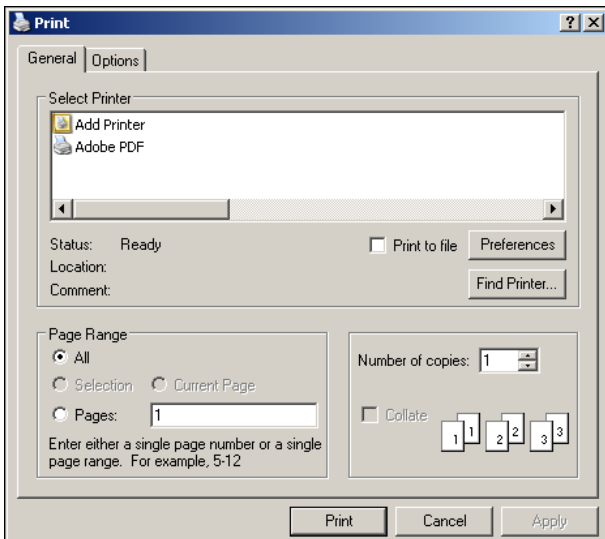



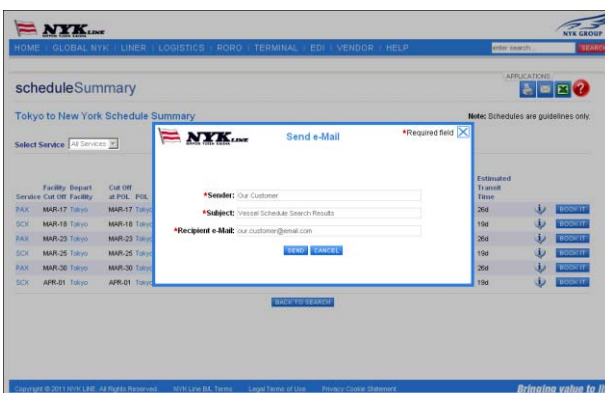
Note: Please note that the schedules are guidelines only.

The *Vessel Schedule Summary* page displayed above is an example of *Single Service/Vessel Display*.

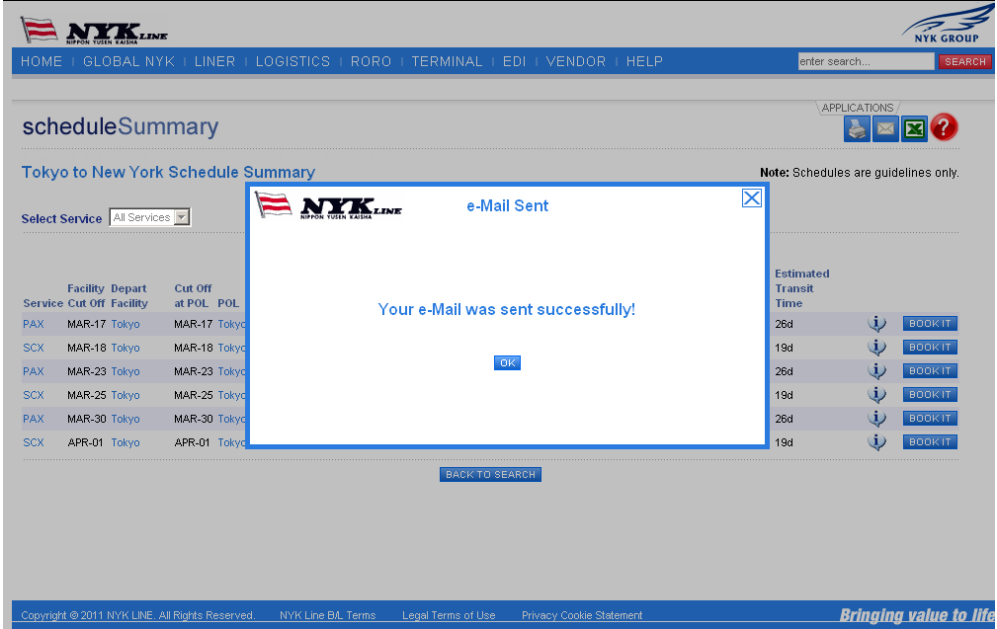



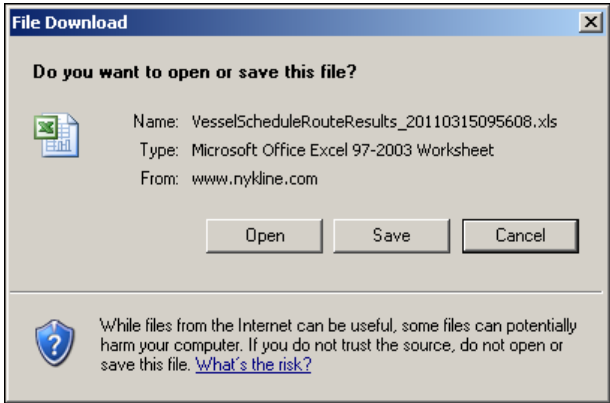
The following table summarizes the fields displayed in the *Vessel Schedule Summary* page.

Vessel Schedule Summary	
Field Definition	Description
Select Service	A specific service can be selected from the drop down. The <i>Vessel Schedule Summary</i> page will refresh and display the search results for the selected service only.
Service	The service for the schedule leg On placing the cursor on the service code, detailed service name will be displayed on a pop-up balloon.
Facility Cut Off	The cut off date at Depart Facility.
Depart Facility	At the Place of Departure, city name of full return facility. On placing the cursor on the port name, system displays detailed information such as the facility name, address, e-mail address and business fax or phone numbers.
Cut Off at POL	The cut-off date at the Port of Load (POL).
POL	The port name of the Port of Load (POL). On placing the cursor on the city name, system displays detailed information for the facility at the port such as the facility name, address, e-mail address and business fax or phone numbers.
Departure at POL	The date of departure at the Port of Load (POL).
Vessel Voyage	The name of the Vessel followed by the Voyage number. Note: If the vessel for the route has been masked for 'Prior Consultation' the Vessel/Voyage content will be displayed as "To be Nominated" If the vessel for the route has not yet been determined, the Vessel/Voyage content will be displayed as "TBA".
POD	The port name of the Final Port of Discharge (POD). On placing the cursor on the port name, system displays detailed information for the facility at the port such as the facility name, address, e-mail address and business fax or phone numbers.
Arrival at POD	The arrival date at the Final Port of Discharge (POD).
Cargo Available	The expected date for the shipment to be grounded and ready for pick-up.
Arrive Facility	At the place of arrival, city name of the last laden facility. On placing the cursor on the city name, system displays detailed information such as the facility name, address, e-mail address and business fax or phone numbers.
Estimated Transit Time	Estimated Transit Time is the transit time of the vessel from first POL to last POD. It can be calculated from ETD (Estimated Time of Departure) at first POL to ETA (Estimated Time of Arrival) at last POD or from Cut off at Origin to Availability at Destination depending on the Outbound/Inbound haulage types.
Details Button	Clicking on the DETAILS icon displays the <i>Vessel Schedule Detail</i> page for the selected schedule.
Book It Button	Clicking on the BOOK IT button will display the <i>Vessel Request</i> page for creating a <i>Booking Request</i> for the particular schedule. Only users who have access privileges to create <i>Booking Requests</i> would be able to use this feature.
Help Icon	Clicking on the HELP icon displays <i>Vessel Schedule Help</i> pages in a new window.



Vessel Schedule Summary	
Field Definition	Description
Back to Search Button	Clicking on the BACK TO SEARCH button navigates you to <i>Schedule Search</i> page.
 Print Button	<p>You may print the Vessel Schedule Search Results by clicking on the  icon.</p> <p>Upon clicking on the  icon, a standard Print dialog box will be displayed as shown below.</p> 
 e-Mail Button	<p>You may e-Mail the Vessel Schedule SearchResults by clicking on the  icon. Upon clicking on the  icon, a Send e-Mail pop up will be displayed as shown below.</p>  <p>Enter the all the *Required fields and click on the SEND button.</p> <p>The following pop-up would be displayed when the e-Mail is successfully sent to the desired recipient e-Mail address. Upon clicking on OK button, you will remain on the Vessel Schedule Search Results page.</p>

Vessel Schedule Summary

Field Definition	Description
	 <p>The screenshot shows the NYK LINE website's 'scheduleSummary' page for 'Tokyo to New York Schedule Summary'. It includes a table of routes with columns for Service, Facility, Depart, Cut Off, and POL. An 'e-Mail Sent' dialog box is overlaid on the table, displaying the message 'Your e-Mail was sent successfully!' and an 'OK' button. The page also features a 'Select Service' dropdown, a 'Note: Schedules are guidelines only.', and a 'BACK TO SEARCH' button.</p> <ul style="list-style-type: none"> ■ If you have not entered a Sender the following error message will be displayed in red "You must enter a Sender." ■ If you have not entered a Subject the following error message will be displayed in red "You must enter a Subject." ■ If you have not entered Recipient's e-Mail address the following error message will be displayed in red "You must enter a Recipient's e-Mail address." ■ If you have not entered a valid format for Recipient's e-Mail, the following error message will be displayed in red "Invalid format for e-Mail Address. Please correct and try again."
 Download Button	<p>You may download the Vessel Schedule Search Results into an excel spreadsheet, by clicking on the  icon. Upon clicking on the  icon, a file download will be displayed as shown below.</p>  <p>The screenshot shows a 'File Download' dialog box with the following details:</p> <ul style="list-style-type: none"> Name: VesselScheduleRouteResults_20110315095608.xls Type: Microsoft Office Excel 97-2003 Worksheet From: www.nykline.com <p>Buttons: Open, Save, Cancel</p> <p>Warning: While files from the Internet can be useful, some files can potentially harm your computer. If you do not trust the source, do not open or save this file. What's the risk?</p>

Vessel Schedule Summary

Field Definition

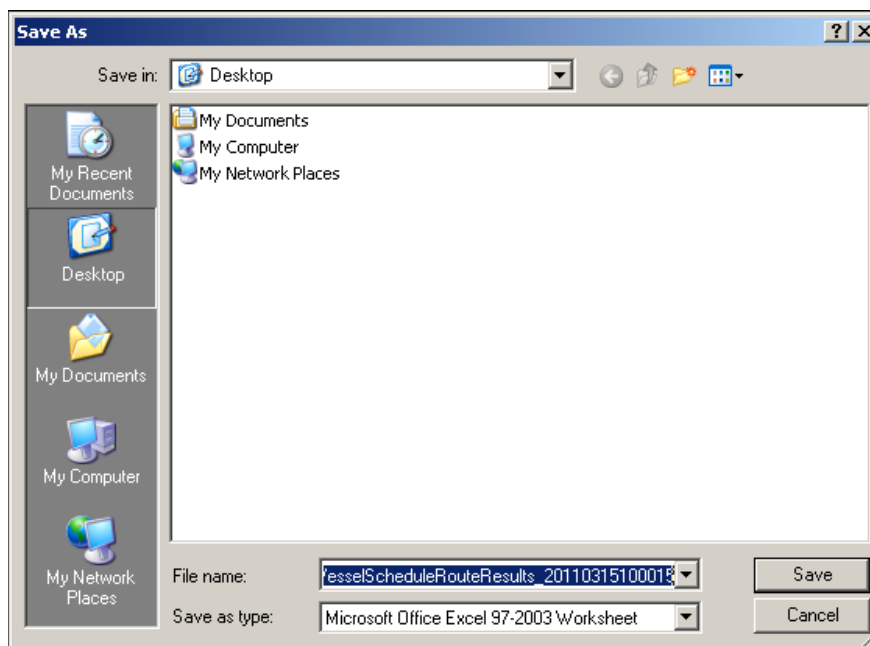
Description

- Clicking on the **OPEN** button, displays the Vessel Schedule Search Results in excel sheet.

VesselScheduleRouteResults_20110315095608[1] [Compatibility Mode] - Microsoft Excel

Service	Facility	Depart	Cut Off	POL	Departure	Vessel/Voyage	FINAL	FINAL	FINAL	FINAL	Estimated
	Cut Off	Facility	at POL		at POL		POD	Arrival	Cargo	Arrive	Transit
								at POD	Available	Facility	Time
PAX	MAR-17	Tokyo	MAR-17	Tokyo	MAR-17	KIEL EXPRESS/015	New York	APR-12	APR-14	New York	26d
SCX	MAR-18	Tokyo	MAR-18	Tokyo	MAR-19	NYK AQUARIUS/053	Los Angeles	MAR-30	APR-08	Jersey City	19d
PAX	MAR-23	Tokyo	MAR-23	Tokyo	MAR-24	Tokyo Express/047	New York	APR-19	APR-20	New York	26d
SCX	MAR-25	Tokyo	MAR-25	Tokyo	MAR-26	NYK ATLAS/057	Los Angeles	APR-06	APR-15	Jersey City	19d
PAX	MAR-30	Tokyo	MAR-30	Tokyo	MAR-31	Essen Express/085	New York	APR-26	APR-27	New York	26d
SCX	APR-01	Tokyo	APR-01	Tokyo	APR-02	NYK ATHENA/068	Los Angeles	APR-13	APR-22	Jersey City	19d

- Clicking on the **SAVE** button, displays the Save as window. Save the file to a desired location.



Vessel Schedule Summary	
Field Definition	Description
	<ul style="list-style-type: none">■ Upon completion of the download, a download complete confirmation message is displayed. Click on OPEN button to view the Vessel Schedule Search Results in excel spreadsheet.





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Multiple Services





If there is more than one vessel voyage returned for the scheduled route, the second vessel voyage are displayed below the first leg details on the Vessel Schedule Summary search results page. Multiple leg routes are displayed together and will not be separated or split between pages. The Vessel Schedule Summary page displayed below is an example of Multiple Services.

HOME | GLOBAL NYK | LINER | LOGISTICS | RORO | TERMINAL | EDI | VENDOR | HELP

SEARCH





































scheduleSummary

APPLICATIONS





Auckland to Manchester Schedule Summary

Note: Schedules are guidelines only.

Select Service All Services

Service	Facility	Depart Cut Off	Facility	Cut Off at POL	POL	Departure at POL	Vessel/Voyage	POD	Arrival at POD	Cargo Available	Arrive Facility	Estimated Transit Time		
NZS	JUL-30	Auckland	JUL-30	Auckland	AUG-06	KOTA PEKARANG/118	-	-	-	-	-	48d		BOOK IT
LPA	-	-	-	-	Singapore	AUG-28	NYK ORPHEUS/016	Southampton	SEP-20	SEP-23	Manchester	48d		BOOK IT
NZS	JUL-30	Auckland	JUL-30	Auckland	AUG-06	KOTA PEKARANG/118	-	-	-	-	-	47d		BOOK IT
LPA	-	-	-	-	Singapore	AUG-28	NYK ORPHEUS/016	Southampton	SEP-20	SEP-23	Manchester	47d		BOOK IT
NZS	JUL-30	Auckland	JUL-30	Auckland	AUG-06	KOTA PEKARANG/118	-	-	-	-	-	38d		BOOK IT
LPC	-	-	-	-	Singapore	AUG-22	OOCL Rotterdam/060	Southampton	SEP-11	SEP-14	Manchester	38d		BOOK IT
NZS	JUL-30	Auckland	JUL-30	Auckland	AUG-06	KOTA PEKARANG/118	-	-	-	-	-	38d		BOOK IT
LPC	-	-	-	-	Singapore	AUG-22	OOCL Rotterdam/060	Southampton	SEP-11	SEP-14	Manchester	38d		BOOK IT
NZS	JUL-30	Auckland	JUL-30	Auckland	AUG-06	KOTA PEKARANG/118	-	-	-	-	-	43d		BOOK IT
LPD	-	-	-	-	Singapore	AUG-27	Bangkok Express/048	Southampton	SEP-15	SEP-18	Manchester	43d		BOOK IT
NZS	JUL-30	Auckland	JUL-30	Auckland	AUG-06	KOTA PEKARANG/118	-	-	-	-	-	43d		BOOK IT
LPD	-	-	-	-	Singapore	AUG-27	Bangkok Express/048	Southampton	SEP-15	SEP-19	Manchester	43d		BOOK IT
NZS	AUG-06	Auckland	AUG-06	Auckland	AUG-09	LISA SCHULTE/046	-	-	-	-	-	52d		BOOK IT
LPA	-	-	-	-	Singapore	SEP-04	NYK VEGA/026	Southampton	SEP-27	SEP-30	Manchester	52d		BOOK IT
NZS	AUG-06	Auckland	AUG-06	Auckland	AUG-09	LISA SCHULTE/046	-	-	-	-	-	52d		BOOK IT
LPA	-	-	-	-	Singapore	SEP-04	NYK VEGA/026	Southampton	SEP-27	SEP-30	Manchester	52d		BOOK IT
NZS	AUG-06	Auckland	AUG-06	Auckland	AUG-09	LISA SCHULTE/046	-	-	-	-	-	42d		BOOK IT
LPC	-	-	-	-	Singapore	AUG-29	OOCL LONDON/008	Southampton	SEP-18	SEP-21	Manchester	42d		BOOK IT
NZS	AUG-06	Auckland	AUG-06	Auckland	AUG-09	LISA SCHULTE/046	-	-	-	-	-	43d		BOOK IT
LPC	-	-	-	-	Singapore	AUG-29	OOCL LONDON/008	Southampton	SEP-18	SEP-21	Manchester	43d		BOOK IT
NZS	AUG-06	Auckland	AUG-06	Auckland	AUG-09	LISA SCHULTE/046	-	-	-	-	-	47d		BOOK IT
LPD	-	-	-	-	Singapore	SEP-03	Busan Express/002	Southampton	SEP-22	SEP-25	Manchester	47d		BOOK IT
NZS	AUG-06	Auckland	AUG-06	Auckland	AUG-09	LISA SCHULTE/046	-	-	-	-	-	48d		BOOK IT
LPD	-	-	-	-	Singapore	SEP-03	Busan Express/002	Southampton	SEP-22	SEP-26	Manchester	48d		BOOK IT
NZS	AUG-13	Auckland	AUG-13	Auckland	AUG-16	CALIFORNIA MERCURY/278	-	-	-	-	-	52d		BOOK IT
LPA	-	-	-	-	Singapore	SEP-11	NYK ORION/018	Southampton	OCT-04	OCT-07	Manchester	52d		BOOK IT
NZS	AUG-13	Auckland	AUG-13	Auckland	AUG-16	CALIFORNIA MERCURY/278	-	-	-	-	-	52d		BOOK IT
LPA	-	-	-	-	Singapore	SEP-11	NYK ORION/018	Southampton	OCT-04	OCT-07	Manchester	52d		BOOK IT
NZS	AUG-13	Auckland	AUG-13	Auckland	AUG-16	CALIFORNIA MERCURY/278	-	-	-	-	-	40d		BOOK IT
LPC	-	-	-	-	Singapore	SEP-05	OOCL Shenzhen/052	Southampton	SEP-24	SEP-25	Manchester	40d		BOOK IT
NZS	AUG-13	Auckland	AUG-13	Auckland	AUG-16	CALIFORNIA MERCURY/278	-	-	-	-	-	41d		BOOK IT
LPC	-	-	-	-	Singapore	SEP-05	OOCL Shenzhen/052	Southampton	SEP-24	SEP-26	Manchester	41d		BOOK IT
NZS	AUG-13	Auckland	AUG-13	Auckland	AUG-16	CALIFORNIA MERCURY/278	-	-	-	-	-	47d		BOOK IT
LPD	-	-	-	-	Singapore	SEP-10	OOCL China/035	Southampton	SEP-29	OCT-02	Manchester	47d		BOOK IT
NZS	AUG-13	Auckland	AUG-13	Auckland	AUG-16	CALIFORNIA MERCURY/278	-	-	-	-	-	48d		BOOK IT
LPD	-	-	-	-	Singapore	SEP-10	OOCL China/035	Southampton	SEP-29	OCT-03	Manchester	48d		BOOK IT

[BACK TO SEARCH](#)

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Image 13 – Vessel Schedule Summary: Multiple Service



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No Vessel Schedule Match

- If there are no matching schedules found for the search criteria entered on the *Vessel Schedule Search* page, the following message will be displayed on the *Vessel Schedule Summary* page:

“No schedules matched your search criteria. Please adjust your search and try again.”

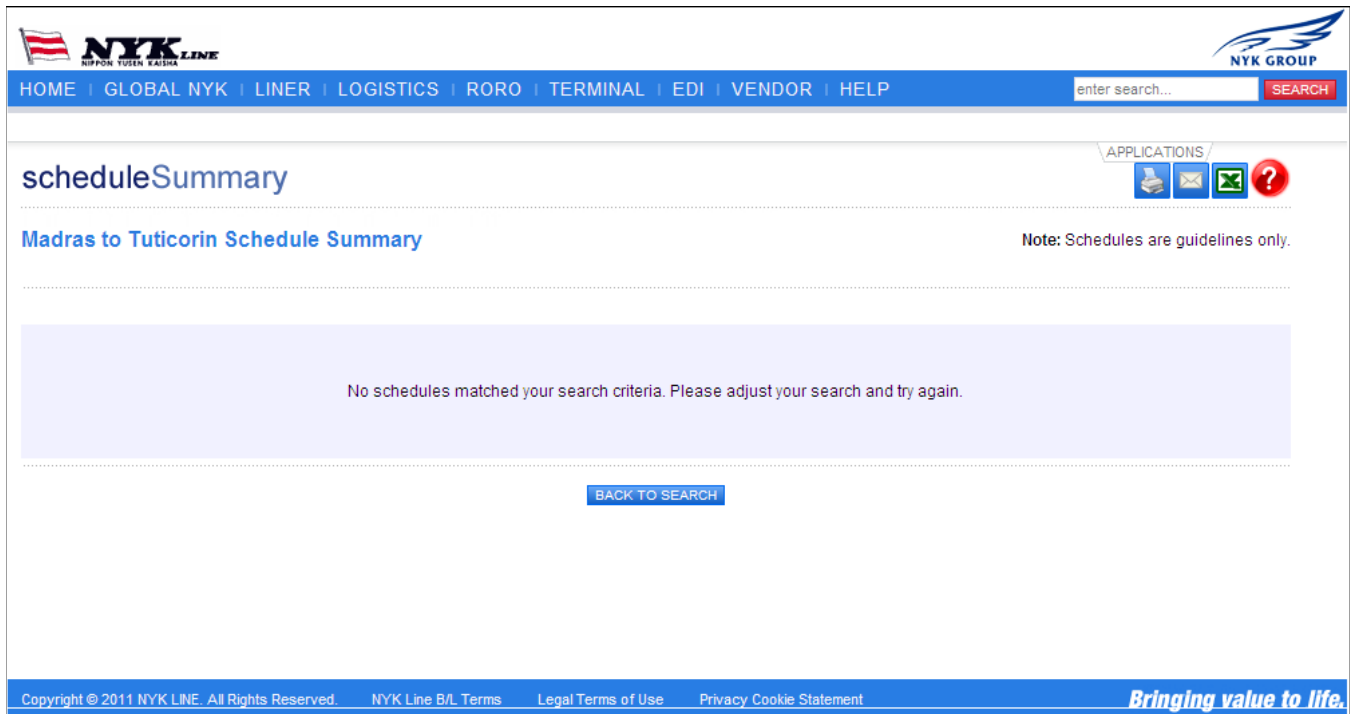


Image 14 – Vessel Schedule Summary: No Schedule Match

- You may click on the **BACK TO SEARCH** button to return to *Vessel Schedule Search* page to modify your search criterion.

Service Unavailable for Schedule Search

Service Unavailable message page would be displayed when the host system is unavailable. The following message will be displayed on the *Schedule Search* page notifying that Vessel Schedule application is currently unavailable:

“The NYK Vessel Schedule application is currently unavailable. Please try your request again later.”

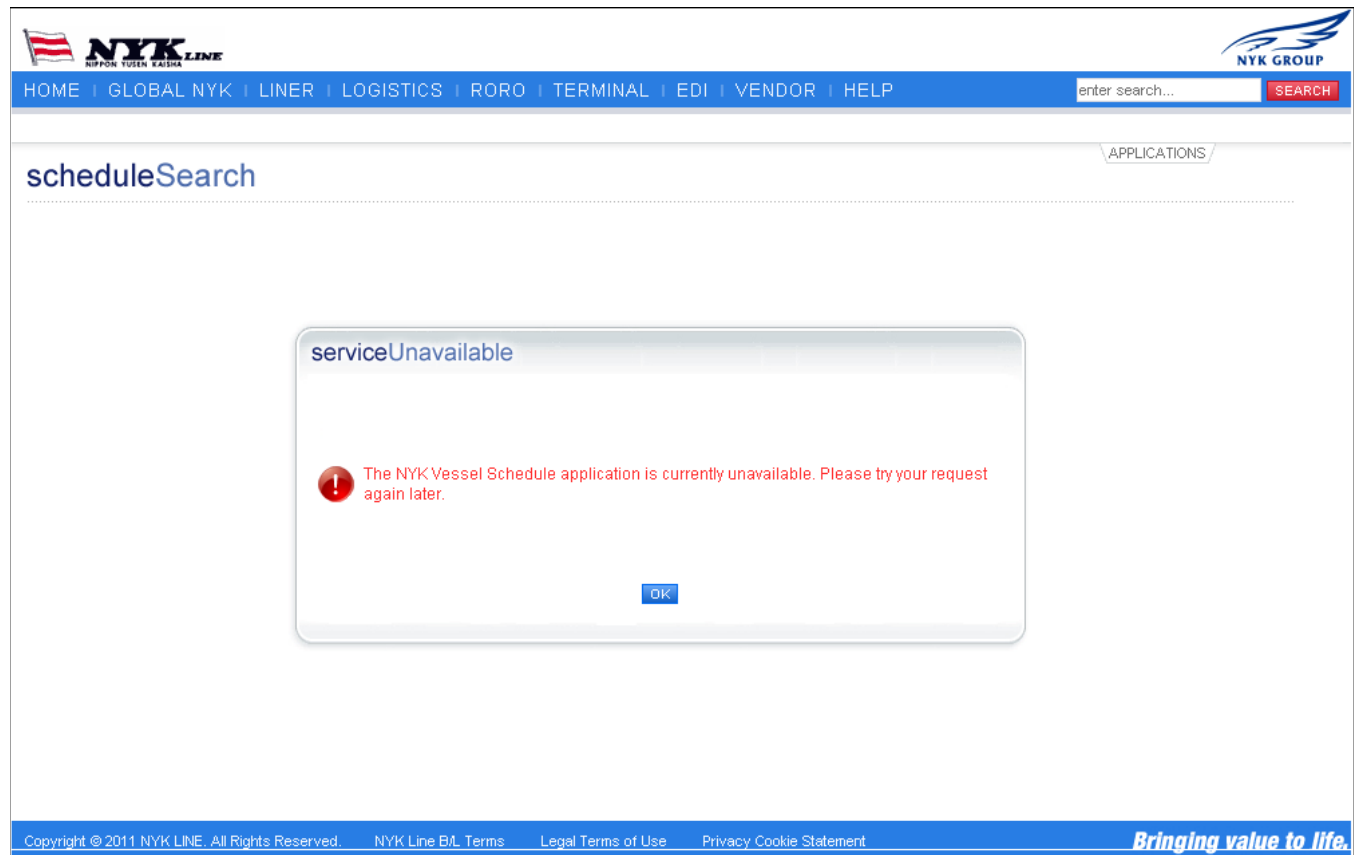





Image 15 – Vessel Schedule Search: Service Unavailable

Clicking on the **OK** button will continue to display the service unavailable message.


Vessel Schedule Detail

The *Vessel Schedule Detail* page is displayed when you click on the **DETAILS**  icon from the *Vessel Schedule Summary* page. The top section of the *Vessel Schedule Detail* page displays the summary information about the selected schedule and the lower section of the page displays the detailed information regarding the same schedule.

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scheduleDetail

Tokyo to New York Schedule Detail

Note: Schedules are guidelines only.

Facility	Depart	Cut Off	Departure	Vessel/Voyage	POD	Arrival	Cargo	Arrive	Estimated			
Service	Cut Off	at POL	at POL			at POD	Available	Facility	Transit			
	Facility								Time			
JCX	JUL-29	Tokyo	JUL-29	Tokyo	AUG-01	CSAV LA LIGUA/002	Los Angeles	AUG-11	AUG-20	Jersey City	18d	BOOK IT

JCX: Japan China Express

Facility	Depart	Cut Off	Departure	Vessel/Voyage
General Cargo:				
Ohji NO.6-7 Terminal	JUL-29-11	Ohji NO.6-7 Terminal	Tokyo	
Ohji NO.6 Terminal (nct) Yashio 2-5-2 Shinagawa Ku Tokyo 140-0003 Japan Business Fax 1: 81-3-5492-7505 Business Phone 1: 81-3-5492-7503 Business Phone 2: 81-3-5492-7514				

Cut Off	Load Port	Departure	Vessel/Voyage
at POL	(POL)	Date at POL	
JUL-29-11	Tokyo	AUG-01-11	CSAV LA LIGUA/002
Ohji NO.6-7 Terminal Ohji NO.6 Terminal (nct) Yashio 2-5-2 Shinagawa Ku Tokyo 140-0003 Japan Business Fax 1: 81-3-5492-7505 Business Phone 1: 81-3-5492-7503 Business Phone 2: 81-3-5492-7514			

Discharge Port	Arrival Date
(POD)	at POD
Los Angeles	AUG-11-11
Yusen Terminal Inc. Yusen Terminal Inc. 701 New Dock Street B214 T.I. Terminal Island CA 90731 Business Phone 1: 1-310-5488000	

Cargo	Arrive Facility	Arrive City
Available		
General Cargo:	AUG-20-11	Norfolk Southern Railroad- 125 County Road
Norfolk Southern Railroad- 125 County Road Norfolk Southern Railroad 125 County Road Jersey City NJ 07307 Business Phone 1: 1-201-2393242		

[BOOK IT](#) [NEXT SCHEDULE](#) [BACK TO SUMMARY](#) [BACK TO SEARCH](#)

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Image 16 – Vessel Schedules Detail: Single Service



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1. To initiate a booking from the *Vessel Schedules Detail* page click on the **BOOK IT** button on the top section of the *Vessel Schedule Detail* page or from the lower section of the page displaying details of the selected schedule
2. You may also navigate to the next schedule or previous schedule by clicking on **NEXT SCHEDULE** and **PREVIOUS SCHEDULE** button respectively from the lower section of the *Vessel Schedule Detail* page.
3. Clicking on **BACK TO SUMMARY** page will navigate you to the *Vessel Schedule Summary* page.

Vessel Schedule Detail page for multiple services is displayed below.

scheduleDetail

Auckland to Manchester Schedule Detail

Note: Schedules are guidelines only.

Facility	Depart Service	Cut Off	POL	Departure at POL	Vessel/Voyage	POD	Arrival at POD	Cargo Available Facility	Arrive Facility	Estimated Transit Time			
NZS LPC	JUL-30	Auckland	JUL-30	Auckland	Singapore	AUG-06	KOTA PEKARANG/118	OOCL Rotterdam/060	Southampton	SEP-11	SEP-14	Manchester	38d

NZS: NZS (New Zealand-Singapore)

LPC: NEX Loop C: Asia - N Europe

General Cargo:

Ports Of Auckland
 Ports Of Auckland
 Sunderland Street
 Auckland
 New Zealand
 Business Fax 1: 64-9-3675462

General Cargo:

P.S.A.
 P.S.A.
 Empire Complex
 Tanjong Pagar Road
 Singapore
 Business Fax 1: 65-63212794
 Business Phone 1: 65-62747111

Discharge Port (POD)
 Singapore

Discharge Port (POD)
 Southampton

Arrival Date at POD
 SEP-11-11

Southampton 204 Berth Soton
 D P World Southampton
 204 - 207 Berth Western Docks
 Southampton
 Hampshire
 SO15 1DA
 Business Phone 1: 44-23-80701701

General Cargo:

Cargo Available
 -

Arrive Facility
 -

Arrive City
 -

General Cargo:

Cargo Available
 SEP-14-11

Arrive Facility
 Roadways Container Logistics

Arrive City
 Manchester

Roadways Container Logistics
 Roadways Container Logistics
 Barton Dock Road, Barton Dock Est
 Urmston
 Manchester
 M41 7BQ

BOOK IT **NEXT SCHEDULE** **BACK TO SUMMARY** **BACK TO SEARCH**

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Image 17 – Vessel Schedule Details: Multiple Service



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The following table summarizes the fields displayed in top section of the *Vessel Schedule Details* page.

Top Section of the Schedule Detail	
Field Definition	Description
Select Service	A specific service can be selected from the drop down. The <i>Vessel Schedule Summary</i> page will refresh and display the search results for the selected service only.
Service	The service for the schedule leg. On placing the cursor on the service code, detailed service name will be displayed on a pop-up balloon.
Facility Cut Off	The cut off date at Depart Facility.
Depart Facility	At the Place of Departure, city name of full return facility. On placing the cursor on the port name, system displays detailed information such as the facility name, address, e-mail address and business fax or phone numbers.
Cut Off at POL	The cut-off date at the Port of Load (POL).
POL	The port name of the Port of Load (POL). On placing the cursor on the city name, system displays detailed information for the facility at the port such as the facility name, address, e-mail address and business fax or phone numbers.
Departure at POL	The date of departure at the Port of Load (POL).
Vessel Voyage	The name of the Vessel followed by the Voyage number. Note: If the vessel for the route has been masked for 'Prior Consultation' the Vessel/Voyage content will be displayed as "To be Nominated" If the vessel for the route has not yet been determined, the Vessel/Voyage content will be displayed as "TBA".
POD	The port name of the Final Port of Discharge (POD). On placing the cursor on the port name, system displays detailed information for the facility at the port such as the facility name, address, e-mail address and business fax or phone numbers.
Arrival at POD	The arrival date at the Final Port of Discharge (POD).
Cargo Available	The expected date for the shipment to be grounded and ready for pick-up.
Arrive Facility	At the place of arrival, city name of the last laden facility. On placing the cursor on the city name, system displays detailed information such as the facility name, address, e-mail address and business fax or phone numbers.
Estimated Transit Time	Estimated Transit Time is the transit time of the vessel from first POL to last POD. It can be calculated from ETD (Estimated Time of Departure) at first POL to ETA (Estimated Time of Arrival) at last POD or from Cut off at Origin to Availability at Destination depending on the Outbound/Inbound haulage types.
Details Button	Clicking on the DETAILS icon displays the <i>Vessel Schedule Detail</i> page for the selected schedule.
Book It Button	Clicking on the BOOK IT button will display the <i>Vessel Request</i> page for creating a <i>Booking Request</i> for the particular schedule. Only users who have access privileges to create <i>Booking Requests</i> would be able to use this feature.
Help Icon	Clicking on the HELP icon displays <i>Vessel Schedule Help</i> pages in a new window.



Top Section of the Schedule Detail	
Field Definition	Description
Back to Search Button	Clicking on the BACK TO SEARCH button navigates you to <i>Schedule Search</i> page.

The following table summarizes the fields displayed in details section of the *Vessel Schedule Details* page.

Detail Section of the Schedule Detail	
Field Definition	Description
Service	The name of the service.
Depart Facility Details	At the place of Departure, facility name, address, and phone number(s) (if available) at the full return facility.
Facility Cut Off	Cut off Date at Depart Facility.
Depart Facility	Port name of full return facility.
Depart City	City name of the first full return facility.
POL Facility Details	Facility name, address and phone number(s) (if available) at the Last Port of Load Facility.
Cut Off at POL	The cut-off date at the Port of Load (POL).
Load Port(POL)	The port name of the Port of Load (POL).
Departure Date at POL	The date of departure at the Port of Load (POL).
Vessel Voyage	The name of the Vessel followed by the Voyage number. Note: If the vessel for the route has been masked for 'Prior Consultation' the Vessel/Voyage content will be displayed as "To be Nominated" If the vessel for the route has not yet been determined, the Vessel/Voyage content will be displayed as "TBA".
POD Facility Details	Facility name, address and phone number(s) (if available) at the Last Port of Discharge Facility.
Discharge Port(POD)	The port name of the Port of Discharge (POD).
Arrival Date at POD	The arrival date at the Port of Discharge (POD).
Arrive Facility Details	At the place of arrival, facility name, address, and phone number(s) (if available) at the last laden facility
Cargo Available	The expected date for the shipment to be grounded and ready for pick-up.
Arrive Facility	Port name of the last laden facility.
Arrive City	City name of the last laden facility.



Vessel Request

The *Vessel Request* page allows you to review the Vessel/Voyage selection and as well to perform any of the following procedures:

- Create a New *Booking Request*.
- Use a Booking Template to create a *Booking Request*.
- Refer to a Previous Booking to create a *Booking Request*.

Origin	Loading Port	Discharging Port	Destination	Vessel/Voyage	ETD at LP	ETA at DP	ETA at Dest
Tokyo, Japan	Tokyo, Japan	Los Angeles, CA, United States	New York, NY, United States	NYK THEMIS/D13	Mar-12-2011	Mar-23-2011	Apr-01-2011

To proceed and request a booking, please select from an option below:

Use Template

Refer to Previous Booking

Select: [New Booking](#)

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The foregoing is displayed without prejudice as to the question of liability and all defenses available to the vessel and Bill of Lading providers under the contract of carriage and/or otherwise are reserved. Information is subject to change without notification.

Image 18 – Vessel Request page

1. You would be navigated to *Vessel Request* page by clicking the **BOOK IT** button from the *Vessel Schedule Summary* page or from the *Vessel Schedule Details* page.

2. Upon clicking on the **BOOK IT**, the Log On page is displayed if you are not logged on.

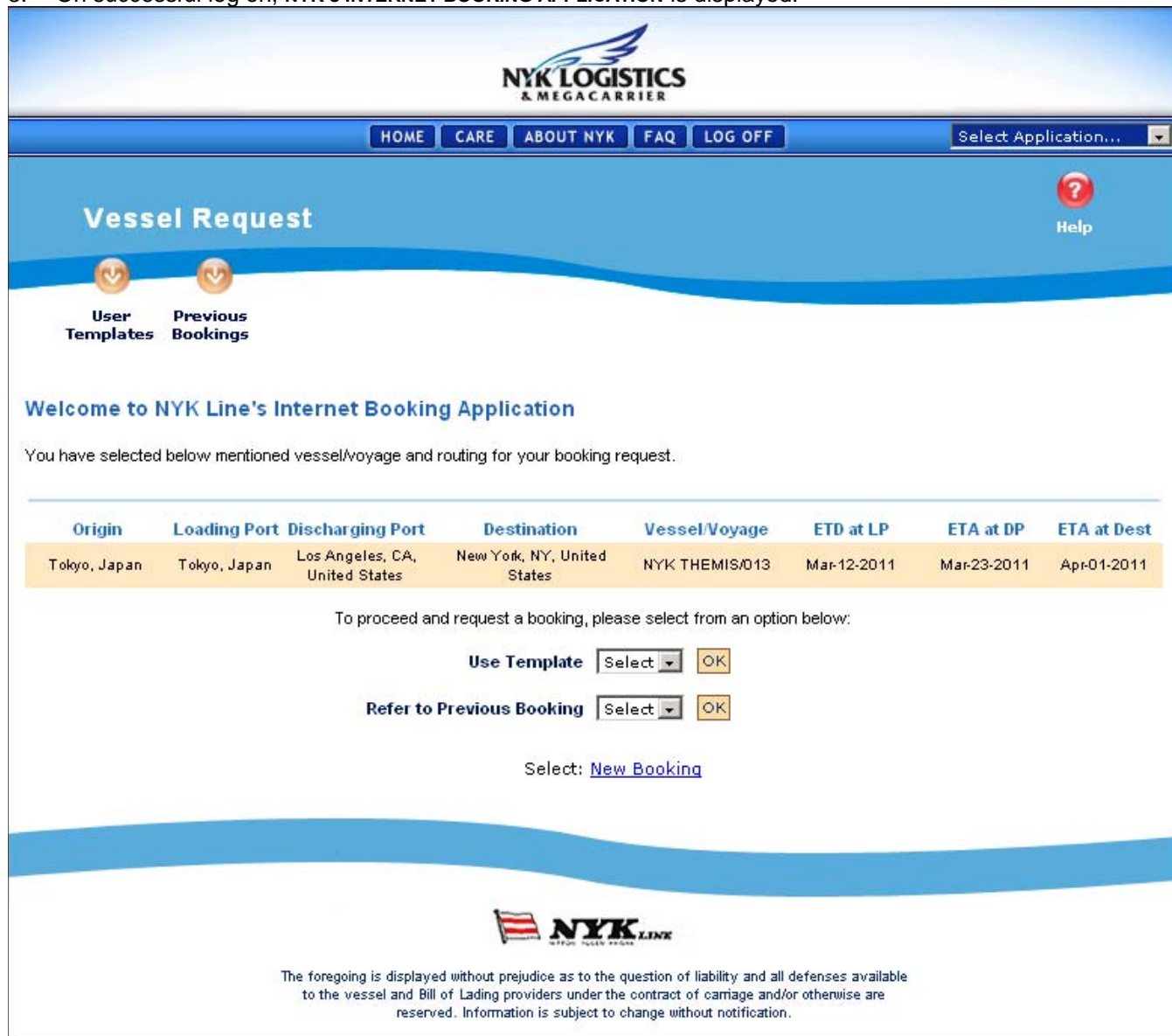
Image 19 – User Log On page



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3. On successful log on, NYK's INTERNET BOOKING APPLICATION is displayed.



NYK LOGISTICS & MEGACARRIER

HOME CARE ABOUT NYK FAQ LOG OFF Select Application...

Vessel Request

User Templates Previous Bookings

Welcome to NYK Line's Internet Booking Application

You have selected below mentioned vessel/voyage and routing for your booking request.

Origin	Loading Port	Discharging Port	Destination	Vessel/Voyage	ETD at LP	ETA at DP	ETA at Dest
Tokyo, Japan	Tokyo, Japan	Los Angeles, CA, United States	New York, NY, United States	NYK THEMIS/013	Mar-12-2011	Mar-23-2011	Apr-01-2011

To proceed and request a booking, please select from an option below:

Use Template

Refer to Previous Booking

Select: [New Booking](#)

NYK LINE

The foregoing is displayed without prejudice as to the question of liability and all defenses available to the vessel and Bill of Lading providers under the contract of carriage and/or otherwise are reserved. Information is subject to change without notification.

Image 20 – Vessel Request Page

Create New Booking Request from VESSEL SCHEDULES APPLICATION

You may initiate a new booking from the **VESSEL SCHEDULES APPLICATION**. The advantage of initiating the booking from the *Vessel Schedule Summary* or from the *Vessel Schedule Detail* page is that the 'Schedule/Routing' section of the *Booking Request Form* will be automatically populated, with the exception of Inland Pick-Up information. From the *Vessel Schedule Summary* page, find the vessel/voyage that you prefer to book. Click on the **BOOK IT** button and you will be redirected to the *Vessel Request* page or you will be asked to log on if you have not already done so. You may also be re-directed to the *Vessel Request* page by clicking on the **BOOK IT** button from the *Vessel Schedule Detail* page of the vessel/voyage that you prefer to book.

You may use any of the following three options to create a *Booking Request* from VESSEL SCHEDULE APPLICATION:

- Use a Booking Template to create a *Booking Request*.
- Refer to a Previous Booking to create a *Booking Request*.
- Create a New *Booking Request*.



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Option 1 - Create a Booking Request from a User Template

Using a template is quick and easy way to create an on-line booking. Stored fields are re-populated on the *Booking Request Form* and don't need to be re-keyed. If you wish to use a template for the booking, select a template from the **Use Template** drop-down list and click the **OK** button. The *Booking Request Form* is pre-populated by the template and the selected vessel is displayed. If the template contains schedule information, the schedule you selected in VESSEL SCHEDULES will overwrite this field. If the vessel for the route has not yet been determined, the Vessel/Voyage content will be displayed as "To Be Nominated".

The followings are the steps that are outlined for creating a new Booking Request by clicking on the **USER TEMPLATES** button from the *Vessel Request* page.

See section on **Manage Templates** in the eBook user manual, if you require more information about user templates.

1. Click on the **USER TEMPLATES** button. This button is accessible from the *Vessel Request* page.
2. The system displays the *Template List* page. A list of existing templates will be displayed in numerical order, and then sorted alphabetically in ascending order.

Select	Template Name	Shipper Name	Commodity	Place of Receipt	Place of Delivery	Options
<input type="checkbox"/>	XXXXXX	XXXXXX	Toys	Singapore, Singapore	Tokyo, Japan	Select ▼
<input type="checkbox"/>	XXXXXX	XXXXXX	Toys	Singapore, Singapore	Tokyo, Japan	Select ▼

Image 21 – Template List Page

3. Select the booking template you want to recreate by selecting 'Copy' from the Options drop-down menu at the far right of the page.

Note: You may view a booking template before copying by selecting 'View' from the Options Menu. A preview version of the booking request will display on the *Booking Summary* page. From this page you can select the 'Copy' function.

4. The application will display the user template for the selected *Booking Request Form* with the booking details pre-populated.
5. Edit the pre-populated booking details on the *Booking Request Form* if necessary.

Note: For assistance on what to enter for each field, see the **Filling out the Booking Request Form** section in the eBook User Manual. This section provides the screen captures and field-by-field descriptions. You must enter all of the required fields indicated with a **red asterisk*** when creating a new booking request.



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- When you have completed editing the booking information, click on the **PROCEED** button at the bottom of the form.

Note: If saving this booking request as a Template, enter a name in the 'Template Name' field and click the **Save as Template** button from the *Booking Request Form*. You do not have to enter all required fields when saving as a template. You may save up to two hundred (200) templates.

- The system will display the *Booking Summary* page. This page displays a preview version of the *Booking Request Form*. Review to ensure your entries are correct.
- Click the **SUBMIT** button to process your booking request. The system assigns a status of 'New' to the booking request.

Option 2 - Create a New Booking Request from a Previous Booking Request Form

Using a previous booking is a quick and easy way to create an on-line booking from VESSEL SCHEDULES APPLICATION. Stored fields are re-populated on the *Booking Request Form* and do not need to be re-keyed. If you wish to use a previous booking request for this booking, please select a previous booking from the **Refer to Previous Booking** drop-down list and click the **OK** button. The *Booking Request Form* is pre-populated by the previous booking and the selected vessel is displayed. The schedule you selected in VESSEL SCHEDULES will overwrite the schedule information of the previous booking. If the vessel for the route has not yet been determined, the Vessel/Voyage content will be displayed as "To Be Nominated".

The followings are the steps that are outlined for creating a new Booking Request by clicking on the **PREVIOUS BOOKING** button from the *Vessel Request* page.

See section on **Previous Bookings** in eBook User Manual, if you require more information about the *Previous Bookings* page.

- Click on the **PREVIOUS BOOKINGS** button. This button is accessible from the *Vessel Request* page.
- The system displays the *Previous Booking List* page. Previous bookings are listed with the most recent booking in the first row. Previous bookings are available for twenty (20) weeks from the first booking request creation date.
- Select the booking you want to re-create by selecting 'Copy' from the Options drop-down menu at the far right of the page.

Note: You may view a booking request before copying by selecting 'View' from the Options drop-down. A preview version of the booking request will display on the *Booking Summary* page. From this page you can select the 'Copy' function.

- The application will display the *Booking Request Form* with the previous booking details, but without the existing booking number.
- Edit the pre-populated booking details if necessary.

Note: For assistance on what to enter for each field, see the **Filling out the Booking Request Form** section in eBook Application User Manual. This section provides the screen captures and field-by-field descriptions. You must enter all of the required fields indicated by a **red asterisk***.

HOME CARE ABOUT NYK FAQ LOG OFF
Select Application... ▼

Previous Booking List

?
Help

Menu
New Booking
User Templates

Filter By

You can 'View', 'Copy' and review 'History' for all requests, and initiate a 'Change' or 'Cancel' request for all bookings unless the status is cancel request or cancelled. [more](#)

Filter by Original Request Date or Last Request Date

Select ▼

Begin Date

Month ▼ / Day ▼ / Year ▼

End Date

Month ▼ / Day ▼ / Year ▼

The text field search can perform a full or partial search. The results will find any record that begins with, ends with or contains the characters requested.

NYK Request Number

Booking Number

Place of Receipt

Place of Delivery

Cust. Reference Number

Status

Select / Filter
Clear All
Default List

List and Sort By

You may sort columns by clicking on column headers.

NYK Request Number	Booking Number	Cust. Reference Number	Shipper Name	Original Request Date	Last Request Date	Place of Receipt	Place of Delivery	Status	Response(s) Pending	Options
000000			XXXXXXXXXX	Jul-30-2008 17:40:09 EDT	Jul-30-2008 17:40:09 EDT	Singapore, Singapore	Tokyo, Japan	Cancelled		Select ▼
000000			XXXXXXXXXX	Jul-30-2008 17:34:32 EDT	Jul-30-2008 17:34:32 EDT	Singapore, Singapore	Tokyo, Japan	New		Select ▼
000000	0000000000		XXXXXXXXXX	Jul-30-2008 17:12:20 EDT	Jul-30-2008 17:59:44 EDT	Singapore, Singapore	Tokyo, Japan	Cancelled		Select ▼
000000	0000000000		XXXXXXXXXX	Jul-30-2008 17:03:37 EDT	Jul-30-2008 17:55:14 EDT	Singapore, Singapore	Tokyo, Japan	Cancel Requested		Select ▼
000000	0000000000		XXXXXXXXXX	Jul-23-2008 12:39:38 EDT	Jul-23-2008 12:39:37 EDT	Singapore, Singapore	Tokyo, Japan	Confirmed		Select ▼

Page 1 of 1 1

Image 22 – Previous Booking List

6. When you have completed editing the booking information, click the **PROCEED** button at the bottom of the form.

Note: You may save this booking request as a Template by entering a name in the 'Template Name' field and clicking the **Save as Template** button from the *Booking Request Form*. You do not have to enter all required fields when saving as a template. You may save up to two hundred (200) templates.

7. The system will display the *Booking Summary* page. This page displays a preview version of the *Booking Request Form*. Review to ensure your entries are correct.
8. Click the **SUBMIT** button to process your booking request. The system assigns a status of 'New' to the booking request.



Option 3 - Create a New Booking Request from an Empty Booking Request form

If you wish to create a booking from an empty form, please click on the “**New Booking**” link and follow the steps mentioned below

1. Click on the **NEW BOOKING** link. This link is accessible from the Vessel Request page.
2. The system will display a blank *Booking Request Form*. Fill in the information for the booking request.

Note: For assistance on what to enter for each field, see the **Filling out the Booking Request Form** section in eBook Application User Manual. This section provides the screen captures and field-by-field descriptions. You must enter all of the required fields indicated with a **red asterisk***.

3. When you have completed filling in all of the booking information, click the **PROCEED** button at the bottom of the form.

Note: You may save this booking request as a template by entering a name in the 'Template Name' field and clicking the **Save as Template** button from the *Booking Request Form*. You do not have to enter all required fields when saving as a template. You may save up to two hundred (200) templates.

4. The system will display the *Booking Summary* page. This page displays a preview version of the booking request form. Review to ensure your entries are correct.
5. Click the **SUBMIT** button to process your booking request. The system assigns a status of 'New' to the booking request.



Receiving Confirmation of Booking Request

Confirmation that your booking request has been received is provided in **two** ways:

Application Confirmation:

The application automatically displays a confirmation message shown to the right and assigns an NYK Request Number to your **new Booking Request**.

Customer Notification e-Mail

Subject:	NYK Group Internet Booking Request - NYKXXXXXX Place of Receipt: XXXXXX / Load Port: XXXXXX / Discharge Port: XXXXX / Place of Delivery: XXXX
From:	Booking Notification
To:	Booking Party
CC:	Additional Notify Parties
BCC:	Booking Notification and CSV

Thank you for shipping with NYK Line!

Our Customer Service representative will handle your request and return a confirmation by e-Mail.

If you want to change or cancel this booking, you can submit your request from the NYK Internet Booking Application. If you have any additional questions regarding this request, you can contact your NYK Group Customer Service representative.

We have received your booking request for the following shipment.

Details of Booking Request

NYK Request Number:
 NYK Booking Number: *(only after booking has been confirmed)*
 NYK Comments to Customer: *(only after booking has been confirmed)*

Contact Information

Schedule / Routing

Cargo Information

Other Notify Parties

Remarks

Please contact the following office if you need any assistance.

NYK Office : *(Office Name goes here)*
 e-Mail : *(CSV e-Mail goes here)*

To access NYK on-line, please go to <http://www.nykline.com>

e-Mail Confirmation:

Upon *receipt* of the booking request by the Customer Service Office, an e-Mail message is sent to the following parties:

- Booking Party
- Other Notified Parties
(if selected) on the
Booking Request Form

IMPORTANT NOTE:

e-Mail notifications are only sent to registered NYK customers who submit booking requests from NYK's Booking Application website. EDI Trading Partners will NOT receive e-Mail notifications.

Using Help

Clicking on the **HELP** button, which is accessible from all pages within the **VESSEL SCHEDULES APPLICATION**, will display a list of selectable topics to assist and provide you with details of all the functionality that the new **VESSELS SCHEDULE APPLICATION** has to offer.

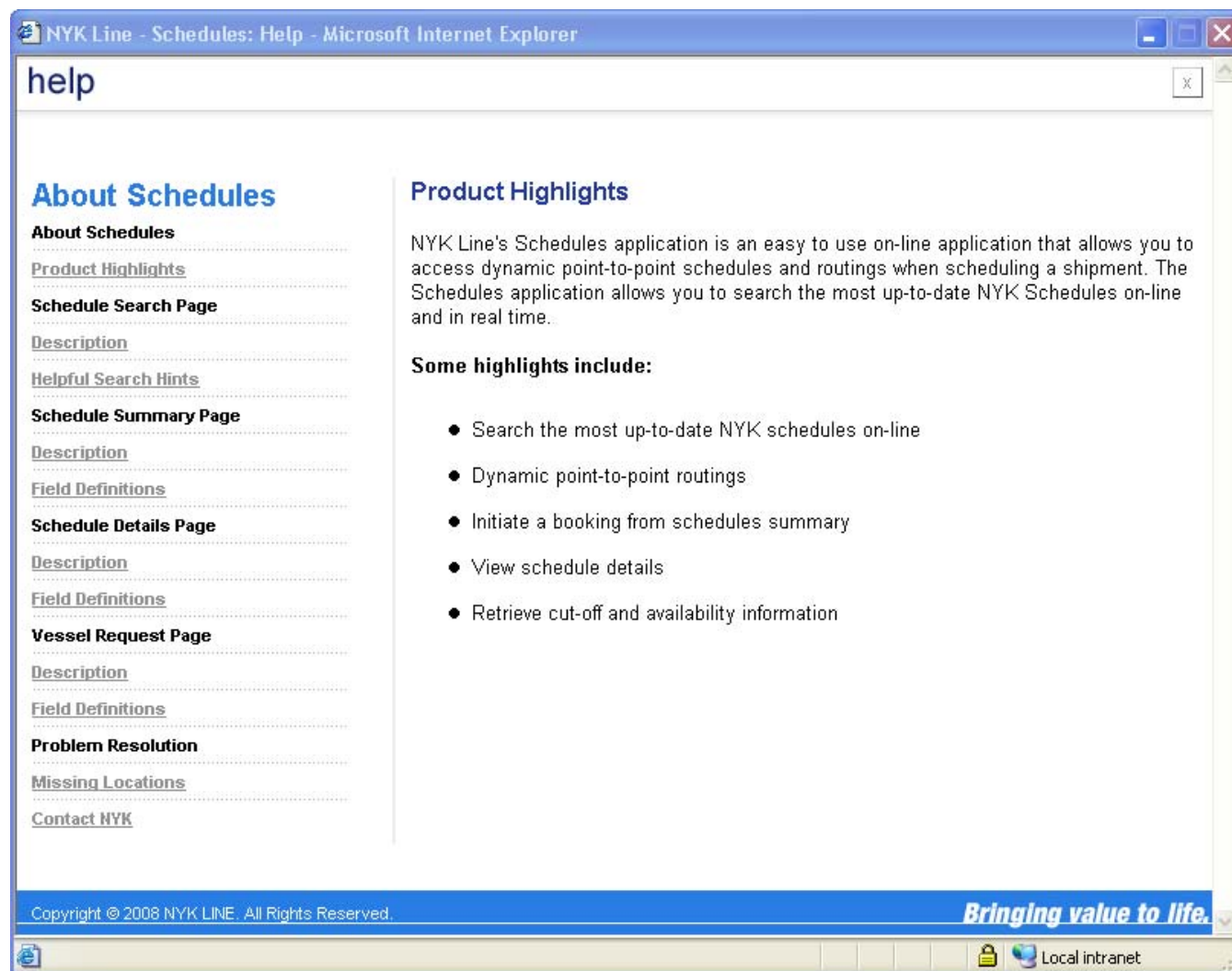


Image 23 – Vessel Schedule Help Page

To use the Help index, select the sub-section of the topic for which you want help on and the details will be displayed on the right side. For further assistance please contact NYK.



Problem Resolution

This section contains pertinent information regarding the internet *Vessel Schedule Search* process. If you come across a problem, check here for a resolution.

Missing Locations

If you do not see the city you want in the *Vessel Schedule Search* page, please Contact NYK for more information. You may choose the **CONTACT US** option from the **GLOBAL HOME** page to Contact NYK.

CONTACT NYK CUSTOMER SERVICE

If you have any questions about this application or if you wish to confirm an actual Cut-Off/Availability date and time, please Contact NYK Customer Service Office for more information or choose **CONTACT US** link from the **GLOBAL HOME** page.

Vessel Search

A *Vessel Search* can be initiated from *Global Home* page by entering the desired **VESSEL NAME** and clicking on the **SEARCH** button on the **VESSEL** tab of the *Vessel Schedules* interface. You may select the desired **VESSEL NAME** from the suggested possible Vessel name matches in a drop-down box below the textbox as you type in the **VESSEL NAME** field.





Image 24 – 'Vessel Name' field with Location Suggestions Drop-down



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You will be navigated to the *Vessel Search Results* page upon selecting a desired vessel name from the drop-down list and clicking on the **SEARCH** button. You will also be navigated to the *Vessel Search Results* page if you choose to ignore the list of matching port names and enter the text to execute the search.

[HOME](#) | [GLOBAL NYK](#) | [LINER](#) | [LOGISTICS](#) | [RORO](#) | [TERMINAL](#) | [EDI](#) | [VENDOR](#) | [HELP](#)

[SEARCH](#)

[vesselSchedule](#)

[APPLICATIONS](#)

NYK APOLLO Vessel Schedule

Vessel Name: NYK APOLLO
Service: SCX - South China Sea Express
Voyage: 054E

Helpful Hints: The Vessel Schedule lists all port calls for the specified port and voyage. All dates and times are local to the Port. Click on the 'Previous Voyage' or 'Next Voyage' button to display the schedule for the previous or next voyage for this vessel. Click the 'Back' button to return to the previous screen.

Port	Berth Date	Departure	Comments
Laem Chabang	DEC-26-2010 15:00	DEC-27-2010 19:10	
Singapore	DEC-29-2010 23:25	DEC-31-2010 02:20	
Kobe	JAN-06-2011 08:00	JAN-06-2011 15:58	
Nagoya	JAN-07-2011 07:50	JAN-07-2011 16:30	
Tokyo	JAN-08-2011 07:40	JAN-08-2011 16:50	
Sendai	JAN-09-2011 10:10	JAN-09-2011 17:30	
Los Angeles	JAN-19-2011 17:10	JAN-22-2011 18:00	

Service: SCX - South China Sea Express
Voyage: 054W

Port	Berth Date	Departure	Comments
Los Angeles	JAN-19-2011 17:10	JAN-22-2011 18:00	
Oakland	JAN-24-2011 05:40	JAN-24-2011 18:02	
Tokyo	FEB-06-2011 08:00 *	FEB-06-2011 17:00 *	
Nagoya	FEB-07-2011 08:00 *	FEB-07-2011 17:00 *	
Kobe	FEB-08-2011 08:00 *	FEB-08-2011 17:00 *	
Kaohsiung	FEB-11-2011 16:00 *	FEB-12-2011 06:00 *	
Shekou	FEB-13-2011 13:00 *	FEB-14-2011 05:00 *	
Cai Mep	FEB-17-2011 16:00 *	FEB-18-2011 20:00 *	
Laem Chabang	FEB-20-2011 16:00 *	FEB-21-2011 20:00 *	

*Estimated date (subject to change)




[PREVIOUS VOYAGE](#)
[NEXT VOYAGE](#)
[BACK](#)

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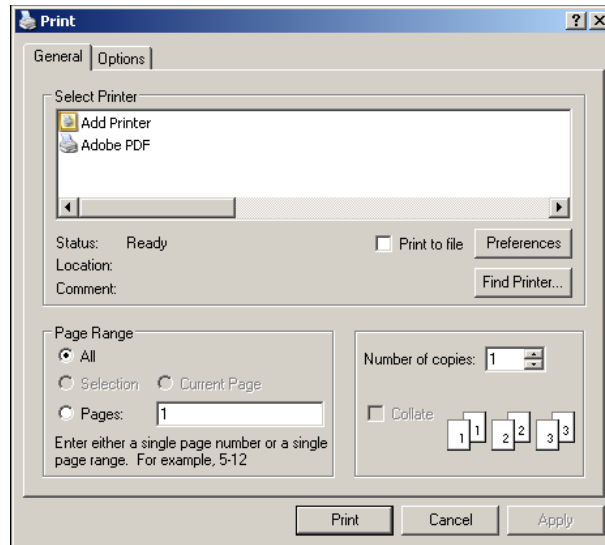
Bringing value to life.



Image 25 – Vessel Search Results

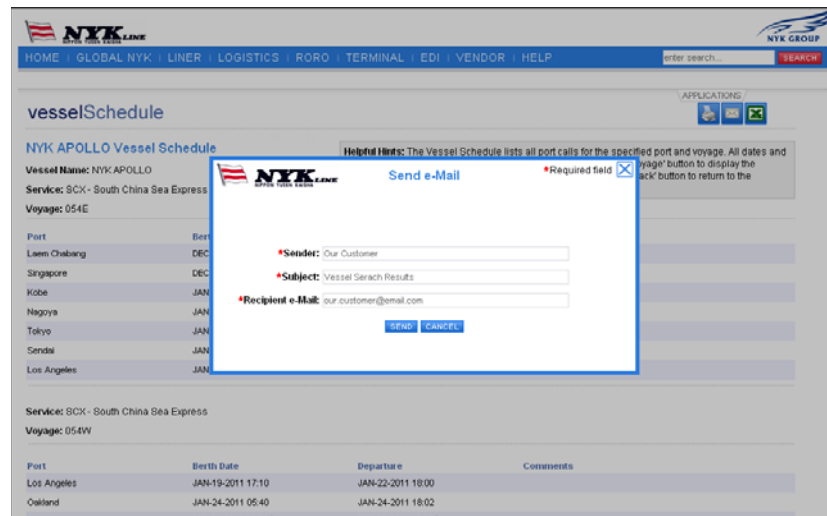
The following table summarizes the fields/buttons displayed in the *Vessel Search Results* page.

Vessel Schedule	
Fields/Buttons	Description
Vessel Name	The name of the Vessel.
Service	The service for the schedule leg.
Voyage	The Voyage number of the Vessel.
Port	The name of the port.
Berth Date	The Vessel Arrival Date at the berth at the corresponding Port.
Departure	The Vessel Departure Date at the berth at the corresponding Port.
Previous Voyage Button	Clicking on the PREVIOUS VOYAGE button will display the schedule for the 'Previous Voyage' in the same direction for the Vessel selected. The minimum and maximum values for the voyage will be '001' and '999'. While displaying Voyage number '001', the 'Previous Voyage' button will retrieve the last valid voyage number beginning with '999'.
Next Voyage Button	Clicking on the NEXT VOYAGE button will display the schedule for the 'Next Voyage' in the same direction for the Vessel selected. The minimum and maximum values for the voyage will be '001' and '999'. While displaying Voyage number '999', the 'Next Voyage' button will retrieve the first valid voyage number beginning with '001'.
Back Button	Clicking on the BACK button will navigate you to <i>Global Home Page</i> with 'Vessel' tab in the <i>Vessel Schedules Interface</i> being highlighted.
Comments	<p>The reason for Vessel Delay would be displayed under "Comments" column. Following are the possible reasons that would be displayed under "Comments" column for Vessel Delay:-</p> <ol style="list-style-type: none"> 1) Weather Delay 2) Berth / Port congestion 3) Productivity / Move count 4) Tidal Restriction 5) Engine / Vessel Problems 6) Change of port rotation 7) Port Holiday
 Print Button	<p>You may print the Vessel Search Results by clicking on the  icon. Upon clicking on the  icon, a standard Print dialog box will be displayed as shown below.</p>



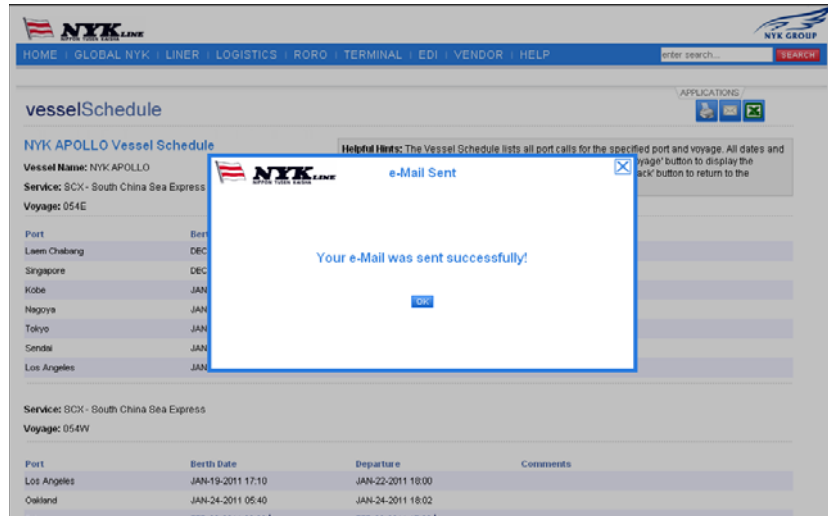
**e-Mail Button**

You may e-Mail the Vessel SearchResults by clicking on the  icon. Upon clicking on the  icon, a Send e-Mail pop up will be displayed as shown below.



Enter the all the *Required fields and click on the **SEND** button.

The following pop-up would be displayed when the e-Mail is successfully sent to the desired recipient e-Mail address. Upon clicking on **OK** button, you will remain on the Vessel Search Results page.





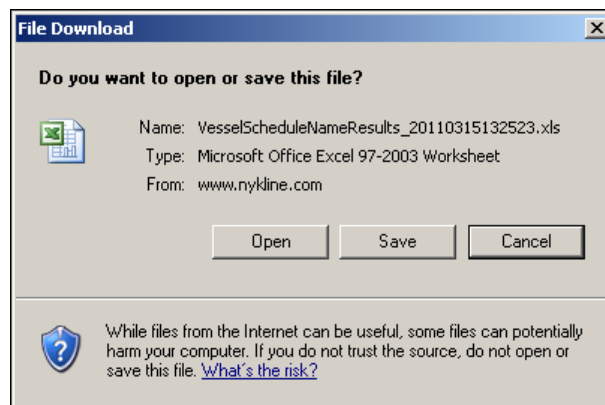
- If you have not entered a Sender the following error message will be displayed in red "You must enter a Sender."
- If you have not entered a Subject the following error message will be displayed in red "You must enter a Subject."
- If you have not entered Recipient's e-Mail address the following error message will be displayed in red "You must enter a Recipient's e-Mail address."
- If you have not entered a valid format for Recipient's e-Mail, the following error message will be displayed in red "Invalid format for e-Mail Address. Please correct and try again."



Download Button

You may download the Vessel Search Results into an excel spreadsheet, by

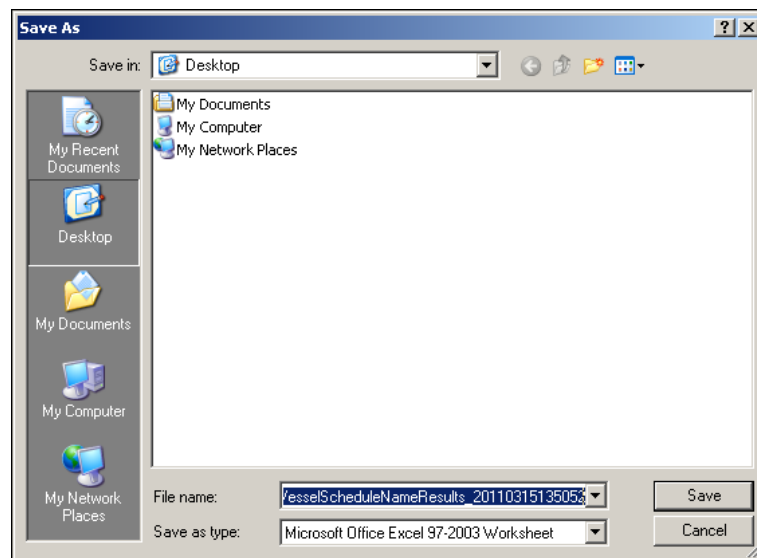
clicking on the  icon. Upon clicking on the  icon, a file download will be displayed as shown below.



- Clicking on the **OPEN** button, displays the Vessel Search Results in excel sheet.

Port	Berth Date	Departure	Comments
Laem Chabang	DEC-26-2010 15:00	DEC-27-2010 19:10	
Singapore	DEC-29-2010 23:25	DEC-31-2010 02:20	
Kobe	JAN-06-2011 08:00	JAN-08-2011 15:58	
Nagoya	JAN-07-2011 07:50	JAN-07-2011 16:30	
Tokyo	JAN-08-2011 07:40	JAN-08-2011 16:50	
Sendai	JAN-09-2011 10:10	JAN-09-2011 17:30	
Los Angeles	JAN-19-2011 17:10	JAN-22-2011 18:00	

- Clicking on the **SAVE** button, displays the Save as window. Save the file to a desired location.



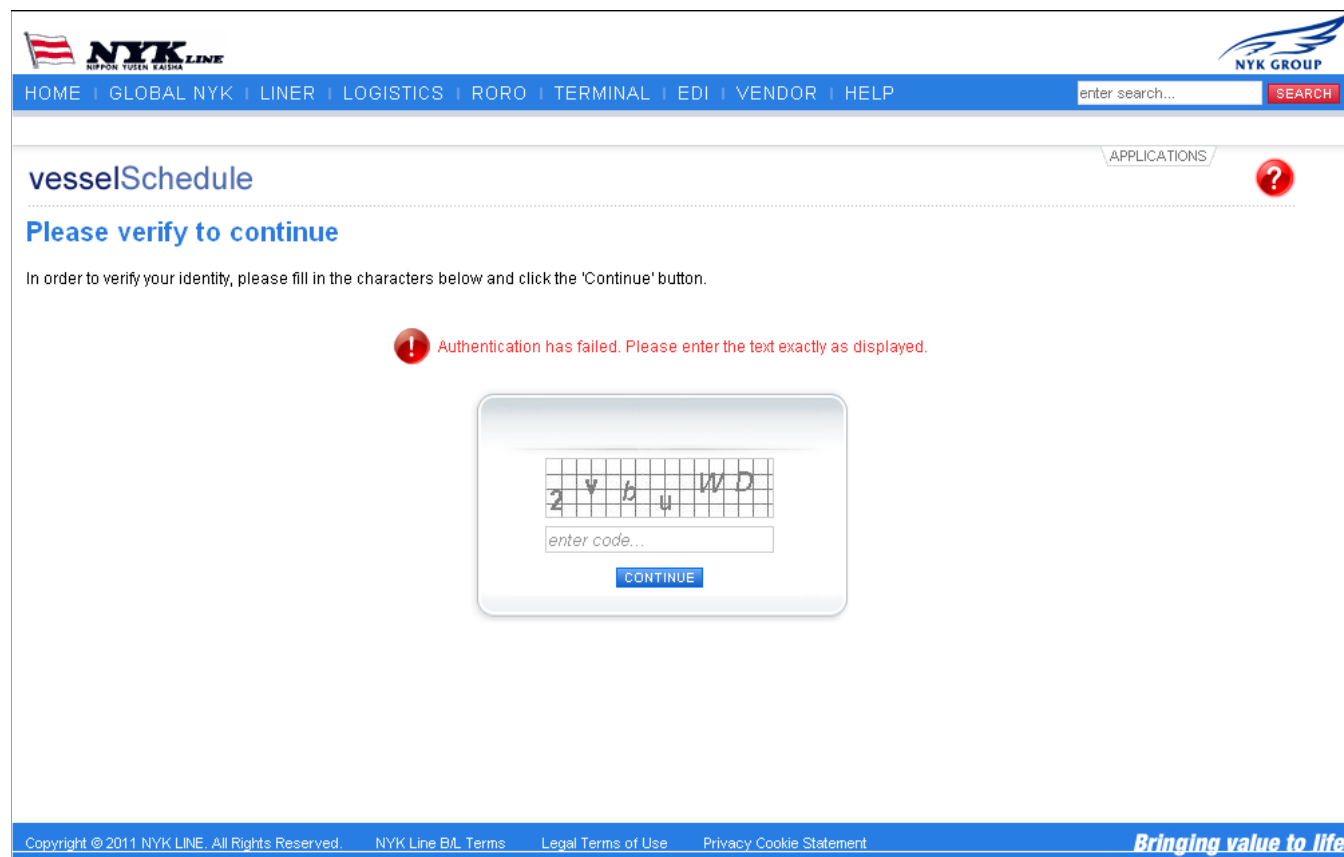
- Upon completion of the download, a download complete confirmation message is displayed. Click on **OPEN** button to view the Vessel Search Results in excel spreadsheet.

Vessel Search Security Page

A *Vessel Search Security* page will be displayed at certain occasion of peak periods as shown below. *Vessel Search Security* page is to validate the authenticity of the requestor during the peak periods. The following screen displays the *Vessel Search Security* page, the security text code consists of random characters and numbers, both uppercase and lowercase mixed.

Image 26 – Vessel Search Security

- Enter the security text code as shown in the screen, and click on the **CONTINUE** button.
- If the user entered code does not match with the system generated security text code, an error message “**Authentication has failed. Please enter the text exactly as displayed**” would be displayed with a newly generated security text code.



The screenshot displays the NYK LINE website's Vessel Search Security interface. At the top, the NYK LINE logo and navigation menu are visible. The main heading is "vesselSchedule". Below it, a blue banner reads "Please verify to continue". A message states: "In order to verify your identity, please fill in the characters below and click the 'Continue' button." A red error icon and message are shown: "Authentication has failed. Please enter the text exactly as displayed." Below this, a security code grid is displayed with the characters "z y b u W D". A text input field labeled "enter code..." is positioned below the grid, followed by a blue "CONTINUE" button. The footer contains copyright information and the slogan "Bringing value to life."

Image 27 – Vessel Search Security: Error message on Authentication Failure

- Enter the new security text code as show in the screen and click on the **CONTINUE** button. The system verifies the entered text with the security text code.
- Once the verification is confirmed, you will be navigated to the *Vessel Search Results* with the results of for the entered search criteria.

Note: Security text characters are not case sensitive.

No Vessel Search Match

If you choose to ignore the list of matching vessel names and if no results are found for the text entered in the **VESSEL NAME** field, following page will be displayed as shown below. Also, if there are no results found upon clicking on **NEXT VOYAGE** button or **PREVIOUS VOYAGE** button, then the following page would be displayed. Clicking on the **BACK** button will navigate you to *Global Home Page* with **VESSEL** tab in the *Vessel Schedules* interface being focused.

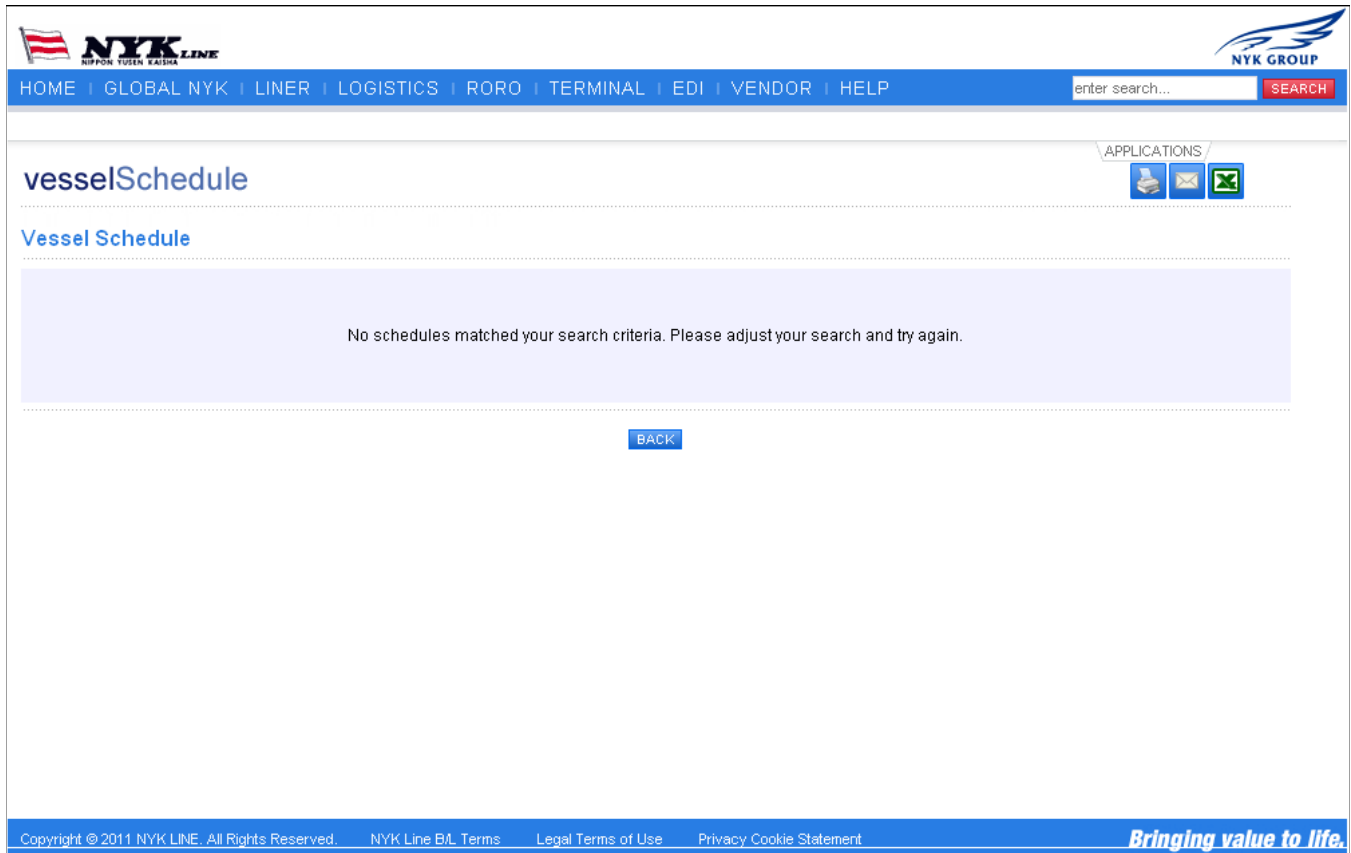


Image 28 – Vessel Search Result: No Vessel Search Match

Service Unavailable for Vessel Search

Service Unavailable message page would be displayed when the host system is unavailable. The following message will be displayed on the *Vessel Schedule* page notifying that Vessel Search application is currently unavailable:

“The NYK Vessel Search application is currently unavailable. Please try your request again later.”

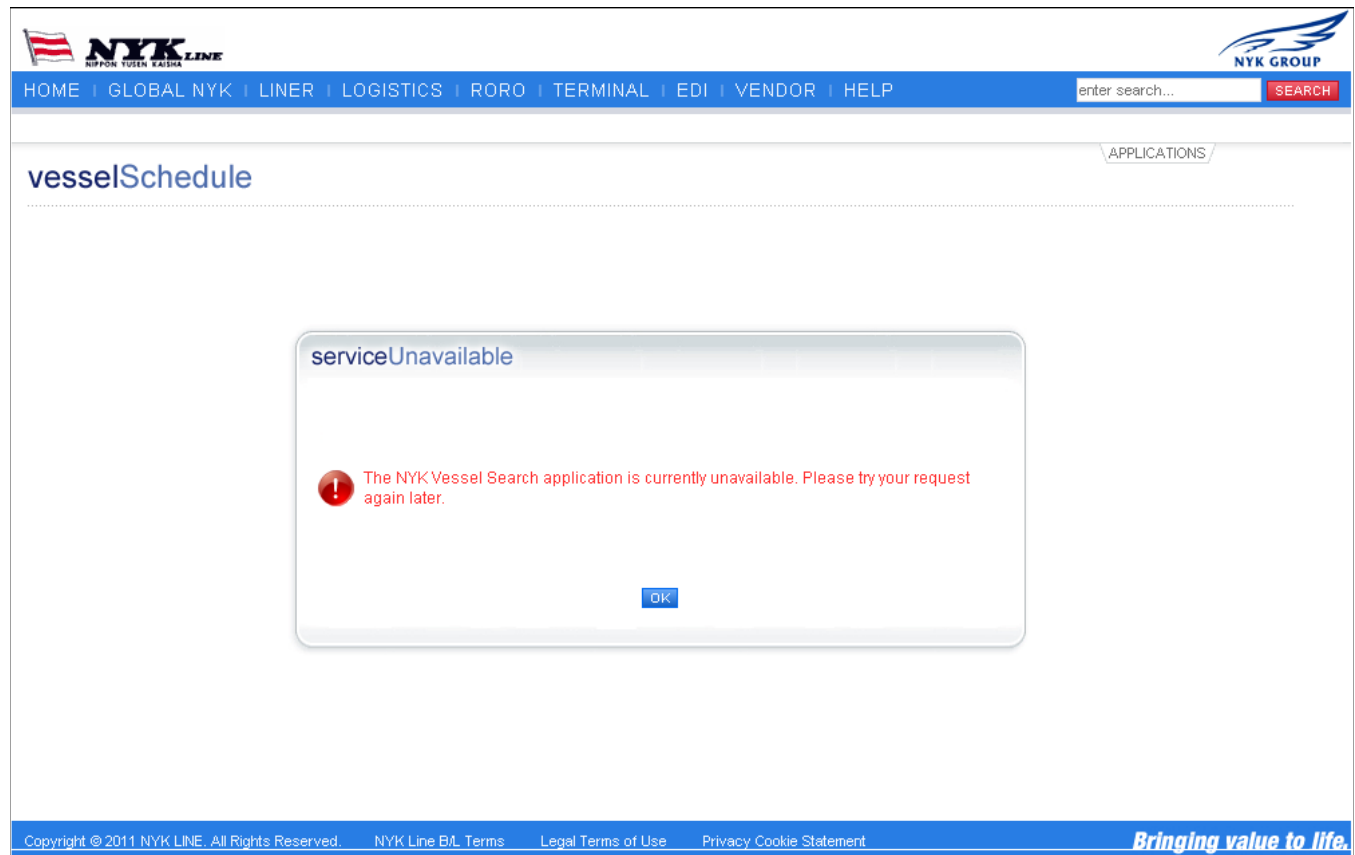


Image 29 – Vessel Search: Service Unavailable

Clicking on the **OK** button will navigate you to the *Global Home Page* with **VESSEL** tab in the *Vessel Schedules* interface being focused.

Port Search

A *Port Search* can be initiated from *Global Home* page by entering the desired **PORT NAME** and clicking on the **SEARCH** button on the **PORT** tab of the *Vessel Schedules* interface. You may select the desired **PORT NAME** from the suggested possible port name matches in a drop-down box below the textbox as you type in the **PORT NAME** field.

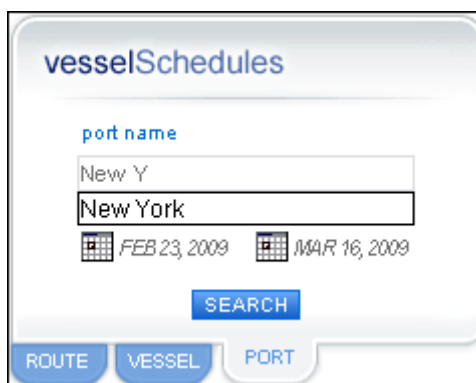




Image 30 – 'Port Name' field with Location Suggestions Drop-down

Note: The **FROM DATE** field would be pre-populated with the current date by default. The **TO DATE** field will be three weeks from the **FROM DATE**. The default value will be three weeks from the current system date. The Calendar Icon is a selectable icon; when selected it will bring up an interactive calendar. Month, Year and day of the month may be chosen from the displayed calendar. The calendar will close once all of the selections are made.






You will be navigated to the following *Port Search Results* page upon selecting a desired port name from the drop-down list and clicking on the **SEARCH** button. You may change the default date range if required. You will also be navigated to the *Port Search Results* page if you choose to ignore the list of matching port names and enter the text to execute the search.

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[SEARCH](#)

portSchedule

Tokyo Port Schedule

Port Name: Tokyo

From Date: JUL-28-2011 **To Date:** AUG-18-2011

Helpful Hints: The Port Schedule lists all vessels with a Berth Arrival Date or Berth Departure Date within the specified date range. All dates and times are local to the Port. Click on a vessel name in the 'Vessel/Voyage' column to display the schedule for the selected vessel/voyage. Click the 'Back to Search' button to return to the previous screen.

Service	Vessel/Voyage	Facility Name	Berth Date	Departure
LPA	NYK ARCADIA/003 W	Oh! NO.6-7 Terminal	JUL-27-2011 07:36	JUL-28-2011 17:00*
TWX	ACX Cosmos/287 N	Oh! NO.6-7 Terminal	JUL-27-2011 20:50	JUL-28-2011 05:40
TWX	ACX Cosmos/288 S	Oh! NO.6-7 Terminal	JUL-27-2011 20:50	JUL-28-2011 05:40
PAX	London Express/067 E	Oh! NO.6-7 Terminal	JUL-28-2011 07:48	JUL-28-2011 17:00*
PGS	COOPER RIVER BRIDGE/016 S	Oh! NO.1-2 Terminal (k-Line)	JUL-28-2011 19:00*	JUL-29-2011 12:00*
PGS	MOSEL TRADER/001 S	Oh! NO.1-2 Terminal (k-Line)	JUL-29-2011 13:00*	JUL-30-2011 04:00*
JBC	Ratana Thida/264 S	Oh! NO.6-7 Terminal	JUL-29-2011 17:00*	JUL-30-2011 19:00*
NWX	Savannah Express/039 W	Oh! NO.6-7 Terminal	JUL-30-2011 01:00*	JUL-30-2011 17:00*
JCX	RIO CARDIFF/002 W	Oh! NO.6-7 Terminal	JUL-31-2011 08:00*	JUL-31-2011 17:00*
JCX	CSAV LA LIGUA/002 E	Oh! NO.6-7 Terminal	AUG-01-2011 08:00*	AUG-01-2011 17:00*
ALX2	ARICA BRIDGE/505 W	Oh! NO.1-2 Terminal (k-Line)	AUG-02-2011 08:00*	AUG-02-2011 18:00*
NZJ	MOL SUMMER/003 N	Oh! NO.4 Terminal (tict,mol)	AUG-02-2011 19:00*	AUG-03-2011 07:00*
NZJ	MOL SUMMER/004 S	Oh! NO.4 Terminal (tict,mol)	AUG-02-2011 19:00*	AUG-03-2011 07:00*
HLS	ACX MARGUERITE/104 E	Oh! NO.6-7 Terminal	AUG-03-2011 08:00*	AUG-03-2011 16:00*
HLS	ACX MARGUERITE/105 W	Oh! NO.6-7 Terminal	AUG-03-2011 08:00*	AUG-03-2011 16:00*
LPA	NYK VENUS/024 W	Oh! NO.6-7 Terminal	AUG-03-2011 08:00*	AUG-04-2011 17:00*
TWX	Suzuran/255 S	Oh! NO.6-7 Terminal	AUG-03-2011 20:00*	AUG-04-2011 06:00*
TWX	Suzuran/254 N	Oh! NO.6-7 Terminal	AUG-03-2011 20:00*	AUG-04-2011 06:00*
PGS	ACX PEARL/034 S	Oh! NO.6-7 Terminal	AUG-05-2011 08:00*	AUG-05-2011 16:00*
JBC	Satsuki/246 S	Oh! NO.6-7 Terminal	AUG-05-2011 20:00*	AUG-06-2011 05:00*

*Estimated date (subject to change)

Page 1 of 3 1 2 3 [BACK TO SEARCH](#)

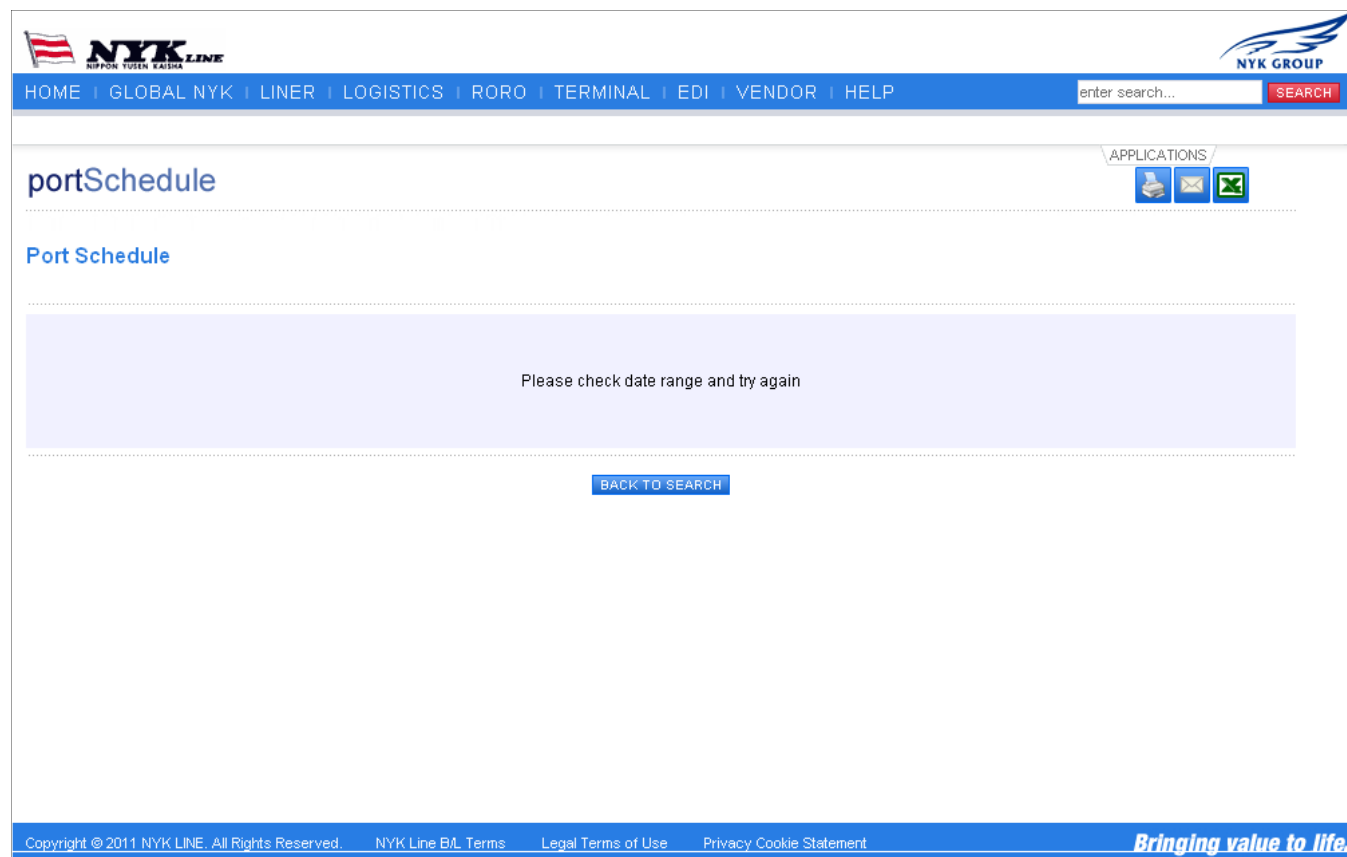
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Bringing value to life.

Image 31 – Port Search Results

If the “from date” is greater than the “to date”, then the following *error message will be displayed on Port Search Results* page.

“Please check date range and try again”.



The screenshot displays the NYK LINE website's port schedule search interface. At the top, the NYK LINE logo and navigation menu are visible. The main content area shows the 'portSchedule' heading and a 'Port Schedule' section. A large light blue box contains the error message: 'Please check date range and try again'. Below this box is a 'BACK TO SEARCH' button. The footer includes copyright information and the tagline 'Bringing value to life.'.

NYK LINE
NIPPON YUSEN KAISHA

HOME | GLOBAL NYK | LINER | LOGISTICS | RORO | TERMINAL | EDI | VENDOR | HELP

enter search... **SEARCH**

APPLICATIONS

portSchedule

Port Schedule

Please check date range and try again

[BACK TO SEARCH](#)

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Image 32 – Port Search Results: 'From Date' greater than 'To Date'

If the date range is greater than six weeks, then the following error message will be displayed on *Port Search Results* page.

"Maximum date range exceeded (Six Weeks)"

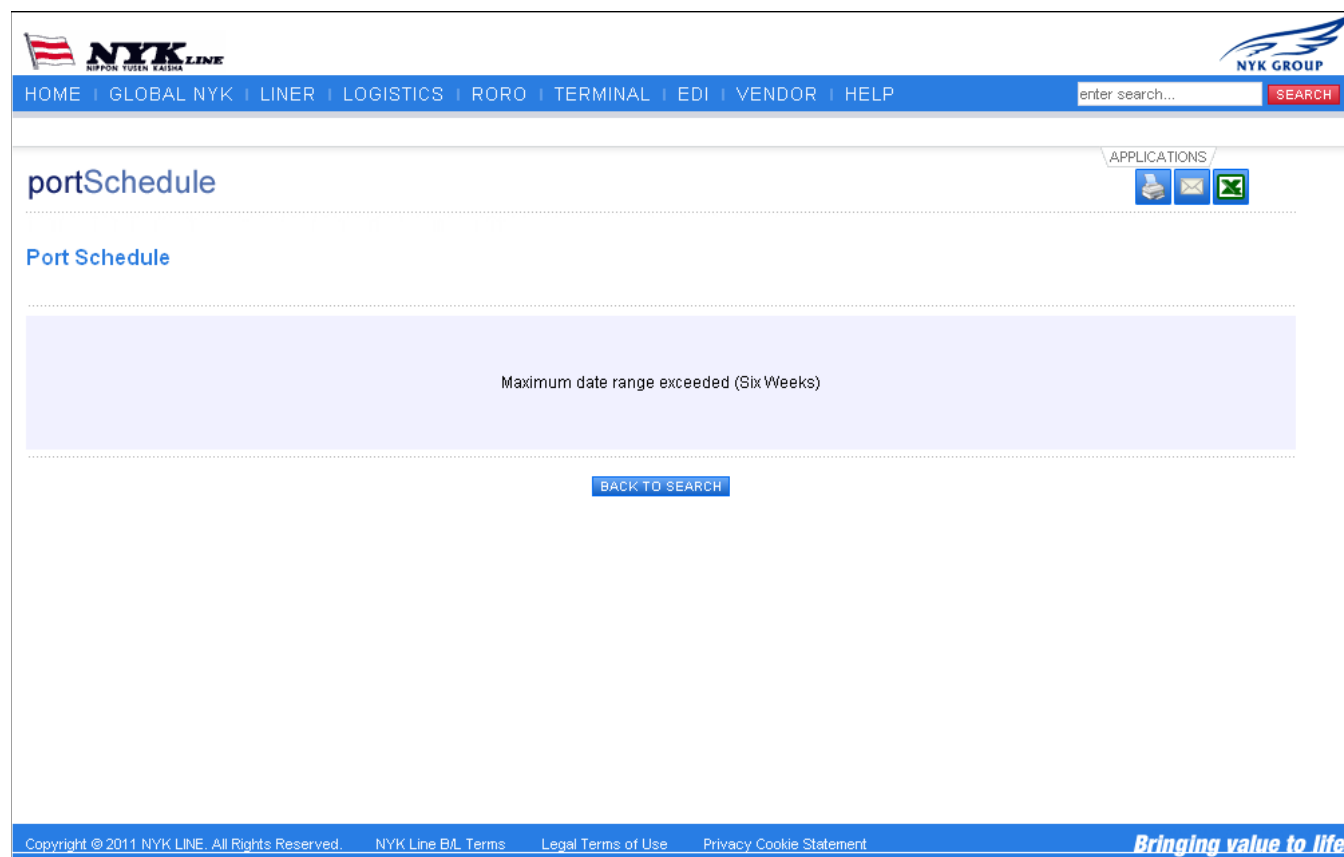





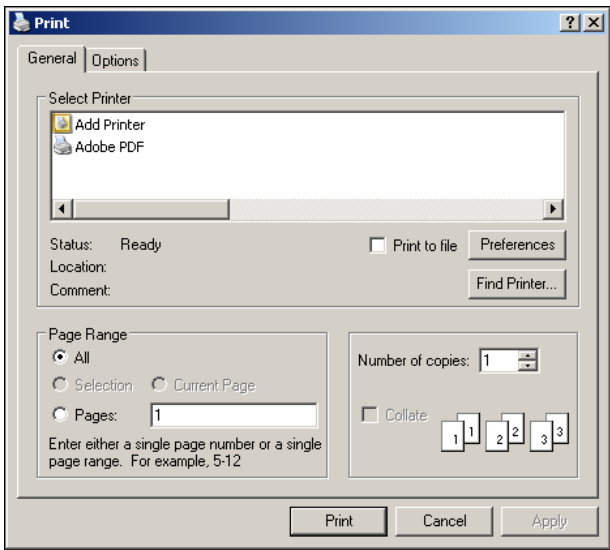


Image 33 – Port Search Results: Date range exceeds six weeks




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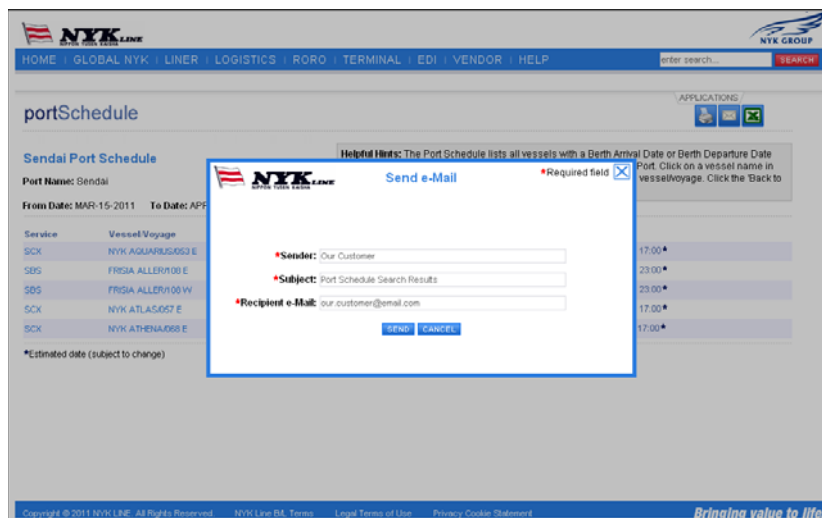
Proprietary and Confidential

The following table summarizes the fields/buttons displayed in the *Port Search Results* page.

Port Schedule	
Fields/Buttons	Description
Port Name	The name of the Port.
From Date	The FROM DATE field would be pre-populated with the current date by default.
To Date	TO DATE will be three weeks from the FROM DATE . The default value will be three weeks from the current system date.
Service	The service for the schedule leg On placing the cursor on the service code, detailed service name will be displayed on a pop-up balloon.
Vessel/Voyage	The name of the Vessel followed by the Voyage number. Clicking on the Vessel/Voyage will navigate you to the <i>Vessel Search Results</i> page of the selected Vessel.
Facility Name	The name of the facility at the port selected.
Berth Date	The Vessel Arrival Date at the berth at the corresponding Port.
Departure	The Vessel Departure Date at the berth at the corresponding Port.
Back to Search Button	Clicking on the BACK TO SEARCH button will navigate you to <i>Global Home Page</i> with 'Port' tab in the <i>Vessel Schedules Interface</i> being highlighted.
 Print Button	<p>You may print the Port ScheduleSearch Results by clicking on the  icon. Upon clicking on the  icon, a standard Print dialog box will be displayed as shown below.</p> 
 e-Mail Button	<p>You may e-Mail the Port Schedule SearchResults by clicking on the .</p>



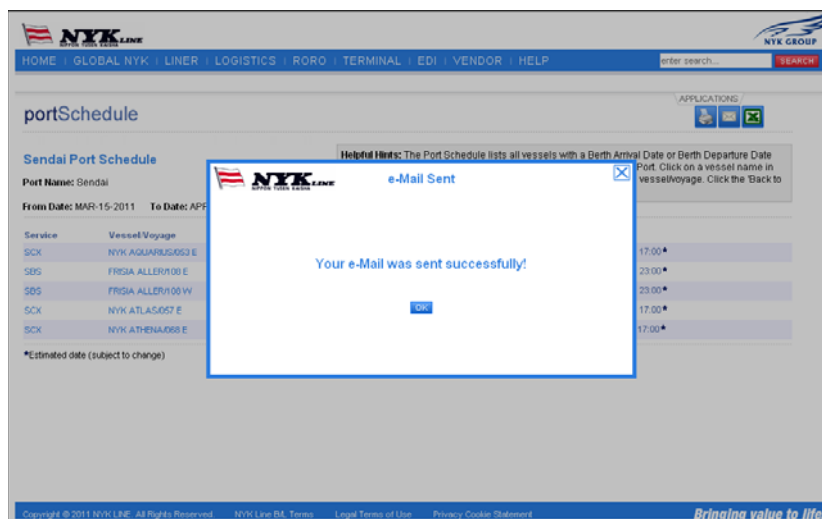
icon. Upon clicking on the  icon, a Send e-Mail pop up will be displayed as shown below.



The screenshot shows the NYK Line website's 'portSchedule' page. A 'Send e-Mail' pop-up window is displayed over the page content. The pop-up has the NYK Line logo and the title 'Send e-Mail'. It contains three required fields: 'Sender' (with a dropdown menu showing 'Our Customer'), 'Subject' (with a text input field containing 'Port Schedule Search Results'), and 'Recipient e-Mail' (with a text input field containing 'our.customer@email.com'). There are 'SEND' and 'CANCEL' buttons at the bottom of the pop-up. The background page shows a table of vessel schedules for the port of Sendai, with columns for Service, Vessel/Voyage, and Estimated date.

Enter the all the *Required fields and click on the **SEND** button.

The following pop-up would be displayed when the e-Mail is successfully sent to the desired recipient e-Mail address. Upon clicking on **OK** button, you will remain on the Port Schedule Search Results page.



The screenshot shows the same NYK Line website's 'portSchedule' page. A pop-up window titled 'e-Mail Sent' is displayed, indicating that the email was sent successfully. The message inside the pop-up says 'Your e-Mail was sent successfully!'. There is an 'OK' button at the bottom of the pop-up. The background page content is the same as in the previous screenshot.

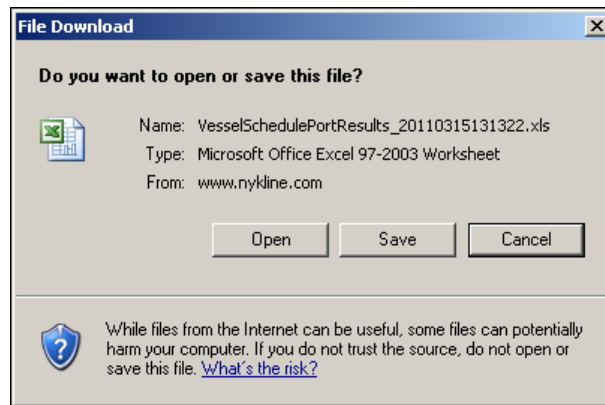
- If you have not entered a Sender the following error message will be displayed in red "You must enter a Sender."
- If you have not entered a Subject the following error message will be displayed in red "You must enter a Subject."
- If you have not entered Recipient's e-Mail address the following error message will be displayed in red "You must enter a Recipient's e-Mail address."
- If you have not entered a valid format for Recipient's e-Mail, the following error message will be displayed in red "Invalid format for e-Mail Address. Please correct and try again."

**Download Button**

You may download the Port Schedule Search Results into an excel spreadsheet,



by clicking on the icon. Upon clicking on the icon, a file download will be displayed as shown below.



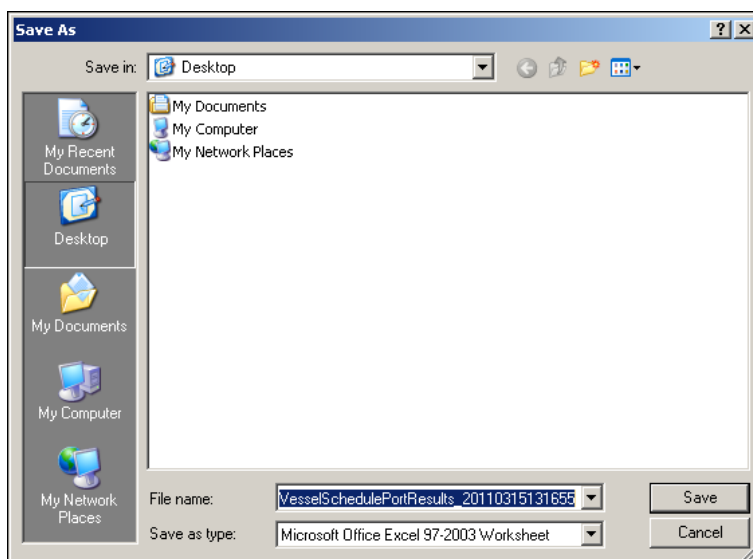
- Clicking on the **OPEN** button, displays the Port Schedule Search Results in excel sheet.

VesselSchedulePortResults_20110315131322[1] [Compatibility Mode] - Microsoft Excel

Service	Vessel/Voyage	Facility Name	Berth Date	Departure
SCX	NYK AQUARIUS/053 E	Sendai Port Cy	MAR-20-2011 11:00*	MAR-20-2011 17:00*
SBS	FRISIA ALLER/108 E	Sendai Port Cy	MAR-26-2011 16:00*	MAR-26-2011 23:00*
SBS	FRISIA ALLER/108 W	Sendai Port Cy	MAR-26-2011 16:00*	MAR-26-2011 23:00*
SCX	NYK ATLAS/057 E	Sendai Port Cy	MAR-27-2011 11:00*	MAR-27-2011 17:00*
SCX	NYK ATHENA/068 E	Sendai Port Cy	APR-03-2011 11:00*	APR-03-2011 17:00*

*Estimated date (subject to change)

- Clicking on the **SAVE** button, displays the Save as window. Save the file to a desired location.



- Upon completion of the download, a download complete confirmation message is displayed. Click on **OPEN** button to view the Port Schedule Search Results in excel spreadsheet.

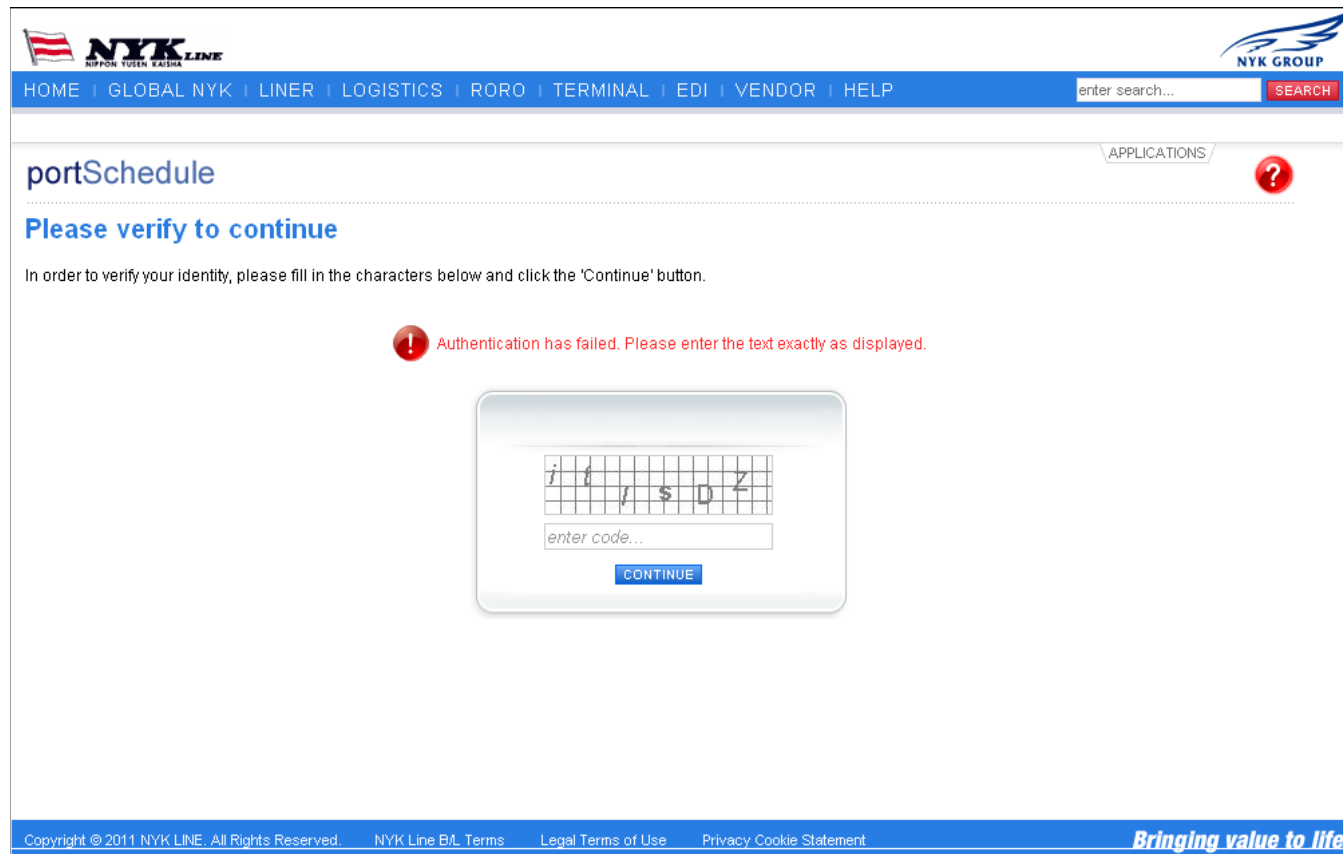


Port Search Security Page

A *Port Search Security* page will be displayed at certain occasion of peak periods as shown below. *Port Search Security* page is to validate the authenticity of the requestor during the peak periods. The following screen displays the *Port Search Security* page, the security text code consists of random characters and numbers, both uppercase and lowercase mixed.

Image 34 – Port Search Security

- Enter the security text code as shown in the screen, and click on the **CONTINUE** button.
- If the user entered code does not match with the system generated security text code, an error message “**Authentication has failed. Please enter the text exactly as displayed**” would be displayed with a newly generated security text code.



The screenshot shows the NYK LINE website's portSchedule page. At the top, there is a navigation bar with links: HOME, GLOBAL NYK, LINER, LOGISTICS, RORO, TERMINAL, EDI, VENDOR, and HELP. A search bar is also present with the text 'enter search...' and a 'SEARCH' button. The main heading is 'portSchedule' with a sub-heading 'Please verify to continue'. Below this, a message states: 'In order to verify your identity, please fill in the characters below and click the 'Continue' button.' A red error message with an exclamation mark icon reads: 'Authentication has failed. Please enter the text exactly as displayed.' Below the error message is a security code verification box. The box contains a grid of characters: 'i', 't', 'i', 's', 'o', 'z'. Below the grid is a text input field with the placeholder 'enter code...' and a 'CONTINUE' button. The footer of the page includes copyright information: 'Copyright © 2011 NYK LINE. All Rights Reserved.', links to 'NYK Line B/L Terms', 'Legal Terms of Use', and 'Privacy Cookie Statement', and the slogan 'Bringing value to life.'

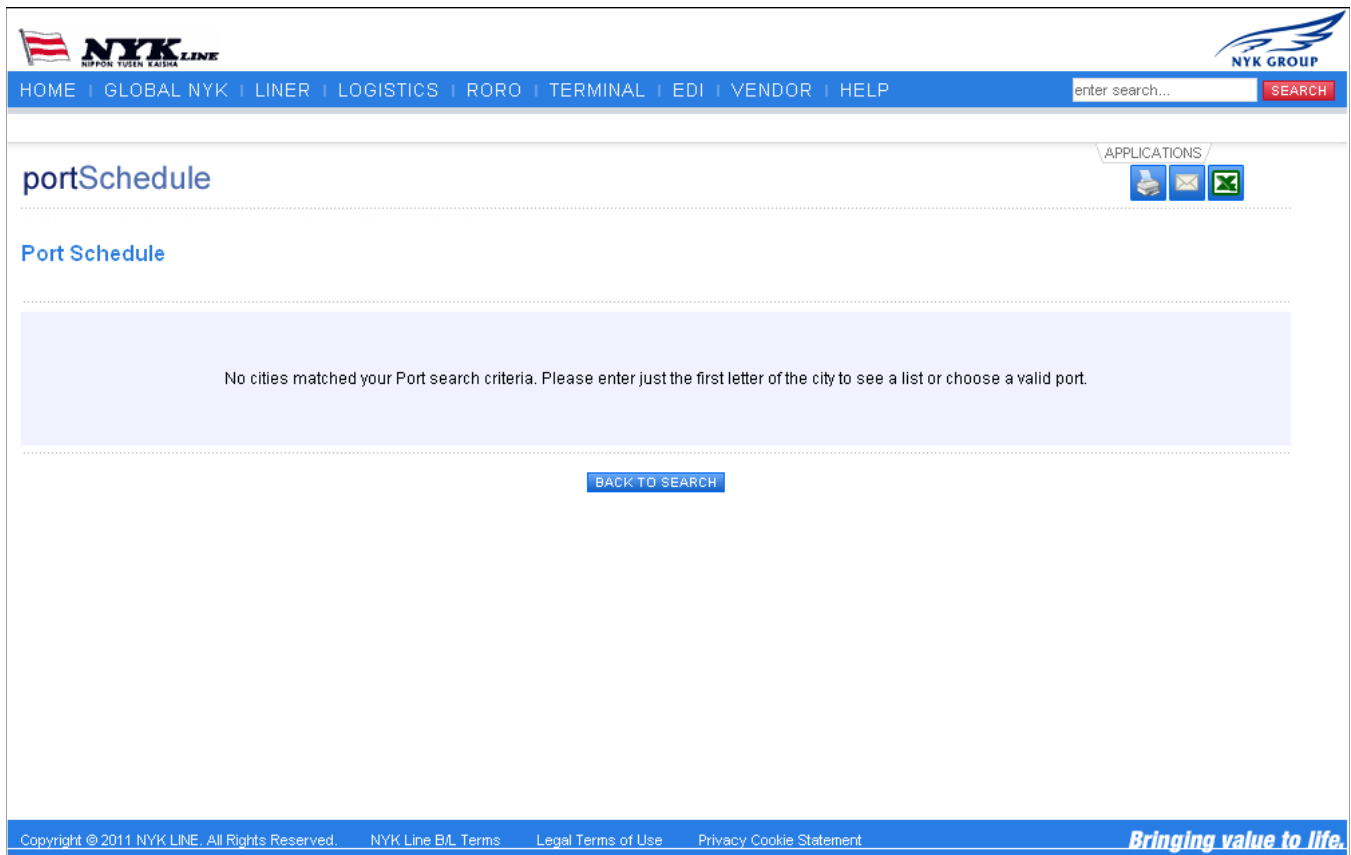
Image 35 – Port Search Security: Error message on Authentication Failure

- Enter the new security text code as show in the screen and click on the **CONTINUE** button. The system verifies the entered text with the security text code.
- Once the verification is confirmed, you will be navigated to the *Port Schedule* page with the results for the entered search criteria.

Note: Security text characters are not case sensitive.

No Port Search Match

If you choose to ignore the list of matching Port names and if no results are found for the text entered in the **PORT NAME** field, following page will be displayed as shown below. Clicking on **BACK TO SEARCH** button will navigate you to Global Home Page with **PORT** tab in the *Vessel Schedules* interface being focused.



The screenshot displays the NYK LINE website interface. At the top, the NYK LINE logo is on the left, and the NYK GROUP logo is on the right. A navigation bar contains links: HOME, GLOBAL NYK, LINER, LOGISTICS, RORO, TERMINAL, EDI, VENDOR, and HELP. A search bar with the text 'enter search...' and a red 'SEARCH' button is located on the right. Below the navigation bar, the page title 'portSchedule' is displayed. To the right of the title, there are three icons: a printer, an envelope, and a green checkmark. Below the title, the section 'Port Schedule' is visible. A large light blue box contains the message: 'No cities matched your Port search criteria. Please enter just the first letter of the city to see a list or choose a valid port.' Below this box is a blue button labeled 'BACK TO SEARCH'. At the bottom of the page, a footer contains copyright information: 'Copyright © 2011 NYK LINE. All Rights Reserved. NYK Line B/L Terms Legal Terms of Use Privacy Cookie Statement' and the slogan 'Bringing value to life.'

Image 36 – Port Search Result: No Port Search Match

Service Unavailable for Port Search

Service Unavailable message page would be displayed when the host system is unavailable. The following message will be displayed on the *Port Schedule* page notifying that Port Schedule application is currently unavailable:

“The NYK Port Schedule application is currently unavailable. Please try your request again later.”

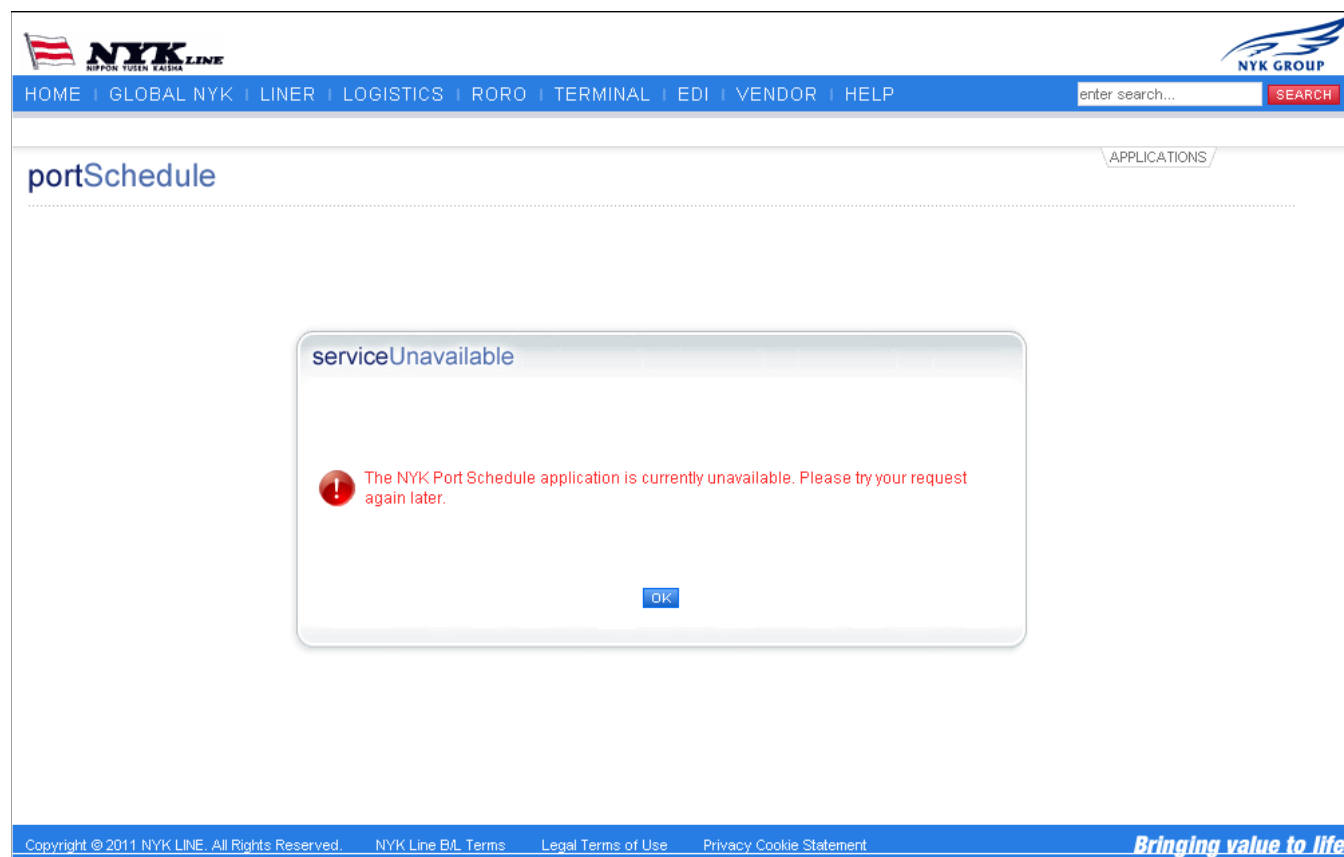


Image 37 – Port Search: Service Unavailable

Clicking on the **OK** button will navigate you to the *Global Home Page* with **PORT** tab in the *Vessel Schedules* interface being focused.

Appendix A

The following information pertains to the public pages which are accessible from NYK's INTERNET BOOKING application. Access to these pages is provided in the navigational bar at the top of the page.

Navigational Bar

The pictorial below shows what pages are behind each link or button presented on the top navigational bar:



Image 38 – Navigational Bar

Home

You would be navigated to this page by selecting the **HOME** button from the Navigation Bar.

logOn
user ID
password
ENTER **REGISTER**
FORGOT YOUR PASSWORD?

EU Regulation 1875/2006
End of Grace Period

eCommerceApplications

- B/L PROCESSING
- BOOKING
- CUSTOMIZED REPORTS
- RATE INQUIRY
- SHIPMENT ALERTS
- SHIPMENT INFORMATION
- SHIPPING INSTRUCTIONS

containerTracking
Enter [here](#) one or more B/L, Booking and/or Container numbers, separated by a space or comma, then click the TRACK button below.
TRACK **HELP**
ENGLISH 简体 한국어

vesselSchedules
from city
to city
VIEW **ADVANCED** **HELP**
ROUTE VESSEL PORT

shortCuts
SERVICE NETWORK
OFFICE NETWORK
FLEET LIST
COUNTRY INFO
NYK EDI
PRESS RELEASES
WHAT'S NEW
E-COMMERCE PACK

As a valued customer, we hope you will consider registering on-line with NYK and begin to take advantage of the many functions available on our website.



OVERVIEW: English | Español | 日本語 | 简体 | 한국어

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Image 39 – Home Page

Customer Service

You would be navigated to this page by selecting the **CARE** button from the Navigation Bar. This page provides NYK's customer service contact information, as well as a convenient link to NYK's Internet e-Mail help desks.

[HOME](#) | [GLOBAL NYK](#) | [LINER](#) | [LOGISTICS](#) | [RORO](#) | [TERMINAL](#) | [EDI](#) | [VENDOR](#) | [HELP](#)

APPLICATIONS

customerService

If you require assistance, please contact your nearest NYK Line office listed below.
 For additional office locations click on the [Global Office Listing](#) or you can [Contact NYK](#) via e-Mail.
 To request a User ID and password, please complete the [ID Request Form](#).

NYK Line Offices

Country	Office/Territory	Phone	Fax
Argentina	Buenos Aires	54-11-4328-3111	54-11-4325-0904
			54-11-4325-0901
Australia	Sydney	61-(02) 9248 1000	61-(02) 9290 2779
Bangladesh	Chittagong	880 31 815391	880 31 814775
Bangladesh	Dhaka	880 2 8852703	880 2 8852705
Bangladesh	Mongla (Khulna)	880 41 813839	880 41 813839
Bolivia		(591-2) 2391744	(591-2) 2391744
		(591-2) 2357395	
Brazil	Itajaí and Sao Francisco do Sul	55-47-3341-5900	55-47-3341-5999
Brazil	Manaus	55-92-3615-5658	55-92-3615-5609
Brazil	Paranagua	55-41-3423-1066	55-41-3423-3481
Brazil	Porto Alegre	55-51-3211-2700	55-51-3211-2629
Brazil	Rio de Janeiro	55-21-3849-5858	55-21-2516-1644
Brazil	Rio Grande	55-53-3231-1355	55-53-3231-1976
Brazil	Salvador	55-71 3241-4990	55-71-3243-5633
		55-71 3241-4633	
		55-71 3241-4716	
Brazil	Santos	55-13-3229-5700	55-13-3229-5716
Brazil	São Paulo	55-11-3371-4300	55-11-3371-4316
	(NYK Line do Brasil)	0800-7722695	
Brazil	Vitoria	55-27-3225-5663	55-27-3225-7075
Canada	Toronto	1-416-366-6955	1-416-366-1709
Canada	Vancouver	1-778-331-8080	1-604-899-1051
Chile	Santiago	(56-2) 7504521	(56-2) 2342353

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Image 40 – Customer Service



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NIPPON YUSEN KAISHA

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About NYK

You may be navigated to this page by selecting the **ABOUT NYK** button from the Global Navigation Bar.

NYK LINE
NIPPON YUSEN KAISHA

NYK GROUP

NYK Group Sitemap Japanese

Home Corporate Profile Services News Releases Investor Relations CSR Contact Us SEARCH

Home > Font Size S M L

NYK SUPER ECO SHIP 2030

Our concept for the future —
69% less CO₂ emissions

More

Topics Global Logistics

News & Topics

News Releases IR News RSS

- 2011.7.21 **News** NYK Announces Upgrade and New Service Consortium for SWAX (South Africa and West Africa Express) Service
- 2011.7.15 **News** NYK and Itochu to Participate in FPSO Business for Petrobras in Brazil to Produce Oil in Pre-salt area
- 2011.7.13 **News** NYK Conducts Mock Crisis-Response Press Conference
- 2011.7.6 **News** New Jointly Owned Energy-Efficient LNG Carrier Named
- 2011.7.6 **News** Wind Resistance of Vessel's Superstructure Reduced by 10% - NYK and Tsuneishi Shipbuilding Jointly Develop New Energy-saving Technology, the MT-COWL -
- 2011.6.23 **IR** Announcement regarding approval of "Renewal of Measures for Large-scale Purchases of NYK Share Certificates for the Purpose of Securing and Enhancing Corporate Value and the Common Interests of Shareholders (Takeover Defense Measures)"(PDF:5.30KB)
- 2011.6.23 **News** NYK Donates Refrigerated Containers to Earthquake-stricken Town
- 2011.6.22 **News** World's First SCR NOx Removal System Installed on Coal Bulker Built by Oshima Shipbuilding - Aiming to Meet the IMO's Tier III NOx Emission Controls -
- 2011.6.17 **News** NYK Concludes a Time-charter Contract with GDF Suez for LNG Carrier Grace Acacia
- 2011.6.16 **News** NYK and Hanjin Shipping Announce a New Joint Service for Far East Middle East Trade

Pick Up

- NYK Maritime Museum**
NYK Hikawamaru
NYK Museum in Yokohama
- RIPPLES IN TIME**
Monthly Column about NYK history
- NYK SUPER ECO SHIP 2030**
Our concept for the future- 69% less CO₂ emissions

Video Gallery

NYK Group Profile

More

Page top



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Image 41 – About NYK

FAQ's

You may be navigated to this page by selecting **FAQ** from the global navigation bar. You may be presented with a listing of frequently asked questions regarding topics such as Registration, Problem Resolution, etc. Click on the question that is of interest to you. The system will take you to the appropriate section on this page, or in some cases launch a new page in a separate browser window with the relevant information.



HOME | GLOBAL NYK | LINER | LOGISTICS | RORO | TERMINAL | EDI | VENDOR | HELP

enter search... **SEARCH**

APPLICATIONS

FAQs

[Registration](#) | [Problem Resolution](#) | [Contact NYK](#) | [e-Commerce Information](#) | [In the News](#) | [Safety & Our Environment](#) | [Technical Questions](#)

Frequently Asked Questions

Registration
Q: [How can I register for a username/password on your site?](#)

Problem Resolution
Q: [What should I do if I lose my User ID or Password?](#)
Q: [I am having technical problems with the website. How can I receive technical assistance?](#)
Q: [The Application Overview page Chinese or Japanese text isn't rendering in my browser. How can I fix this?](#)

Contact NYK
Q: [I am looking for a listing of your global office network. Does NYK Line maintain a listing on-line?](#)
Q: [Your FAQ's didn't answer my question. How can I contact NYK Line via e-Mail?](#)
Q: [Your FAQ's didn't answer my question. How can I contact NYK Line via telephone?](#)

e-Commerce Information
Q: [Where can I find an overview of your website's e-commerce tools?](#)

In the News
Q: [Does NYK Line post its press releases on-line?](#)
Q: [What's new on the NYK Line website?](#)

Safety & Our Environment
Q: [Where can I find more information pertaining to NYK Line's environmental safety efforts?](#)

Technical Questions
Q: [Which browsers does NYK Line support?](#)

Registration
Q: How can I register for a username/password on your site?
A: Registering is free and easy. You can register for a user ID and password on-line at <http://www.nykline.com>.
[Click Here](#) to register for a user ID and password now.

[Back to Top](#)

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Image 42 – FAQ



NYK LINE
NIPPON YUSEN KAISHA

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Log Off

You may be navigated to this page by selecting the **LOG OFF** button from the Global Navigation Bar.

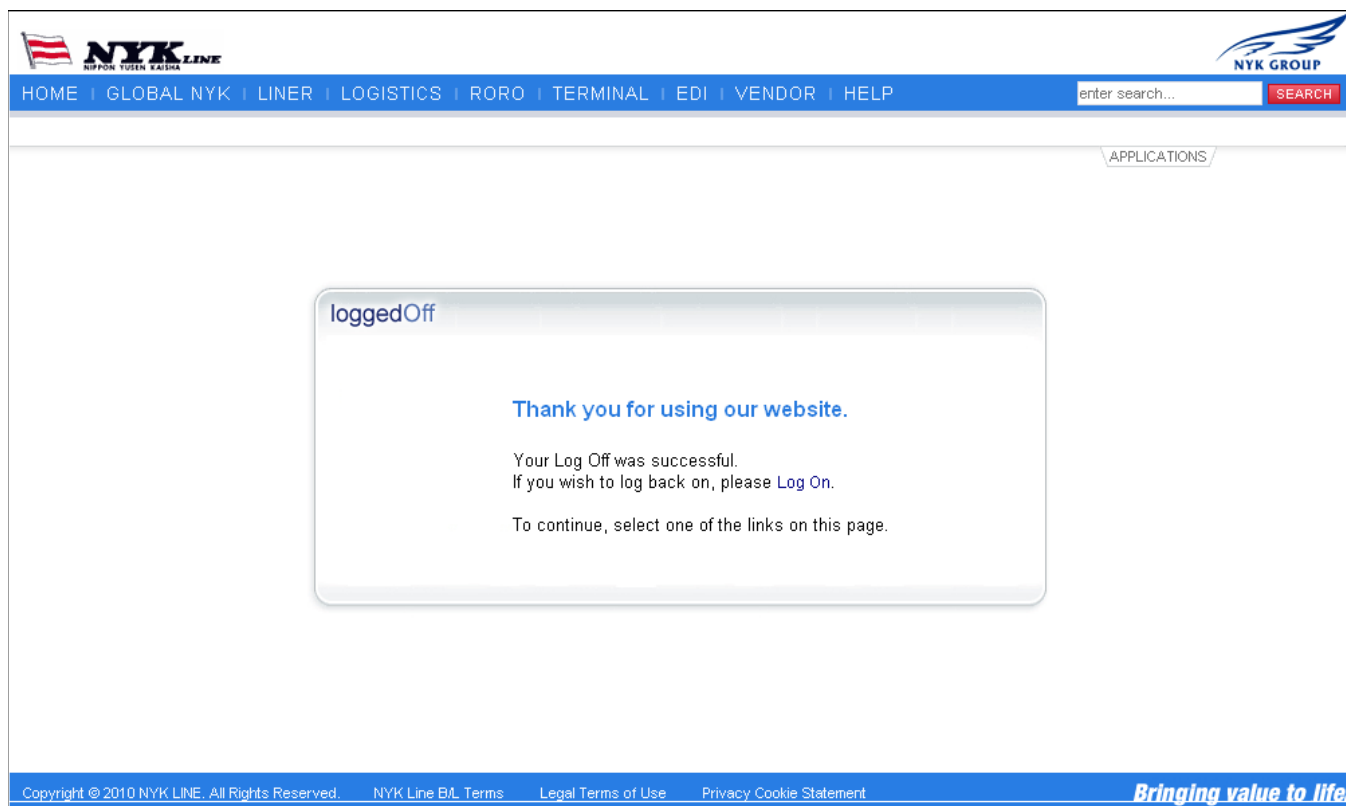


Image 43 – Log Off